WATER
PURIFIER

USER GUIDE

CP-ANN201HW



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Dear customers!

Thank you very much for using the CUCKOO Electric Water Purifier.

Please retain this manual (including the Warranty) for future reference.
This manual will be of great help should you have any questions or if the functions do not work properly.



Merits of CUCKOO Water Purifier

4-Step Filtering System
The 4-step filtering system provides clean and healthy water.

Water Filtration System Made from Stainless Steel
Stainless steel tanks keep the water from contaminated and deliver the purest, safest drinking water.

Economical and Eco-Friendly Water Filtration System
We have applied a very economical and eco-friendly water filtration system without any wasted water during filtering process by using the Nano Positive Filter.

External Valve (Optional)
You can enjoy the clean purified water using the external valve.

Status Indicator Lights
Show you the current operating status of the product.

Stylish design
Its slim and stylish shape matches any place.

Separate power switches for hot water and cold water applied.
The product is economical in enabling the hot water power and the cold water power to be turned on and off separately.

Non-Stop Flow Function
You can extract water continuously.

Selective Water from Cold, Hot and Room
You can select from cold, hot and room according to preference.

This manual includes the warranty.
Before using the product, make sure to read the “User Manual” to use it accurately. After reading it, please keep it in a place where people who use the product can access it anytime.
Caution: This product is for household use, and other uses (industrial, experimental, etc.) are prohibited. In order to use this product for a long time without malfunctioning, please read this User Manual.

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Warnings for Safe Use

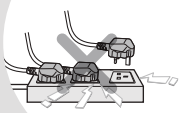
- Please comply with the 'Warnings for Safe Use' as they are provided to ensure safe and proper use of the product and prevent accidents and dangerous situations.
- The 'Warnings for Safe Use' are made of 'Warning' and 'Caution', which mean the following respectively:

⚠ Warning Potentially dangerous situation that can cause serious injuries or death if not avoided.	• This symbol is to remind you to be cautious about a potentially dangerous situation under special circumstances. • Please read the details carefully and follow the instructions to avoid dangerous situations.
⚠ Caution Potentially dangerous situation that can cause minor injuries if not avoided.	• This symbol is used to indicate actions that are prohibited. Potentially dangerous situation that can cause serious injuries or death if not avoided. Potentially dangerous situation that can cause minor injuries if not avoided. • This symbol is used to indicate 'instructed' actions.

About Power Supply

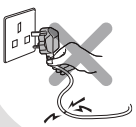
⚠ Warning *Prohibitions*

Use only a Power Outlet exclusively for alternating current voltage of 220 - 240V~ at the rated current of 10A or higher with ground connection.
Do not put the Power Plugs of several products in one Power Outlet.



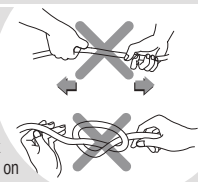
- If you use a Power Outlet for several products or use the Power Outlet also for any other device at the same time, it may cause heat, fire, and electric shock. Please check the condition of the Power Outlet on a frequent basis.
- When there are foreign substances or moisture on the Power Plug, wipe them out before use.
- Use an extension cord of 10A or higher.

If the Power Cord or the Power Plug is damaged or the Power Outlet is shaky, stop using them and contact our Customer Service Center.



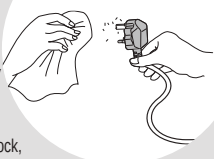
- Carelessness during use may cause the Power Cord to be peeled off or chopped and cause fire and electric shock. Thus, frequently check the condition of the Power Cord, Power Plug, and Power Outlet.
- When the Power Cord or the Power Plug is damaged, have them replaced by the manufacturer, the seller, or a qualified technician (the service provider) to prevent danger.
- Have the product repaired by the designated Service Center. It may cause electric shock, short circuit, and fire.

Do not excessively bend, tie, or pull the Power Cord.



- It may cause electric shock or fire due to a short circuit. Check the condition of the Power Cord on a frequent basis..

Remove the foreign substances on the Power Plug with a dry cloth.

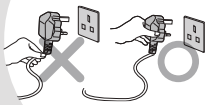


- They may cause electric shock, shock, and fire.
- Check the condition of the Power Plug on a frequent basis.

About Power Supply

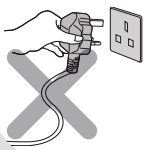
⚠ Warning ⃠ Prohibitions

Pull the Power Plug by holding the Power Plug itself, not the Power Cord.



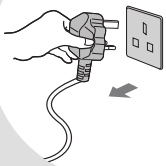
- An impact to the Power Cord may cause electric shock and fire. Check the condition of the Power Plug and the Power Cord on a frequent basis.

Use only one for the alternating current voltage of 220-240V~.



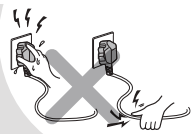
- This may cause electric shock or fire.
- The product will not operate properly.
- Please check the state of the power cord and plug frequently.

Pull the Plug out when there is water leak or when you are cleaning the product.



- There is a risk of electric shock or malfunction. Check the condition of the Power Plug and the Power Cord on a frequent basis.

Do not plug or unplug the power plug with wet hands.



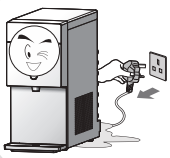
- If you hold the Power Plug with a wet hand, it may cause electric shock. Pulling the power cord by excessive force can damage the cord, causing a short circuit or electric shock.
- Check the condition of the Power Plug and the Power Cord on a frequent basis.

Prevent the Power Cord from being under a heavy thing or getting in contact with a sharp edge, and avoid having it damaged by pets.



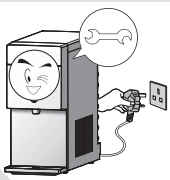
- If the power cord is damaged, it may cause electric shock or fire. Please check the state of the power cord frequently.

If the power supply area is wet, unplug the product and let it dry completely before Use.



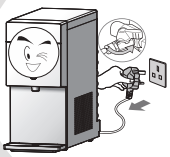
- This may cause electric shock or fire. Please check the state of the power cord and plug frequently.

Turn the power OFF through the Power Supply Button. Also, pull the Power Plug out when you are repairing or checking the product or replacing a part.



- There is a risk of malfunction or electric shock. Check the condition of the Power Plug and the Power Cord on a frequent basis.

If you do not use the product for a long time, close the Tap Water Supplying Valve, drain all the water inside the Tank, and pull the Power Plug out.



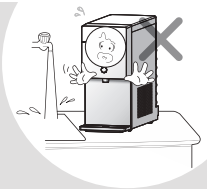
- If you do not do so, it may cause electric shock or fire. Check the condition of the Power Plug and the Power Cord on a frequent basis.
- Refer to the 'Matters To Check before Use' when you are reusing it.

Warnings for Safe Use

Installation Issues

Warning *Prohibitions*

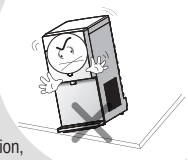
Please avoid the area where there is high moisture and dust.



- If you do not do so, it may cause electric shock or fire.

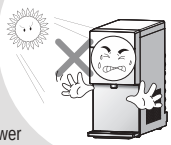
Do not install the product near the bathroom.

Do not install the product on a bumpy or inclined surface, liner, sitting cushion, or linoleum.



- It may cause product malfunction, unwanted noise or injury. Please check the condition of the product on a frequent basis
- This fixed type product should be fixed when you use.

Install the product avoiding direct sunlight and high temperature.



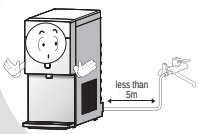
- It may cause colour changes or discolouration.
- Check the condition of the Power Cord on a frequent basis.

This product should not be used by people including children who lack physical or mental abilities, experience and knowledge to use the product properly without instruction.



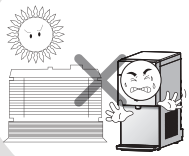
- Do not let children play with the product.
- It may cause electric shock or injury.

Install the product where the length of the Tap Water Supplying Tube connected to the product will be 5m or shorter from the Tap Water Supplying Valve.



- If you do not do so, it may cause the performance of the product to be inefficient.

Do not install the product where gas may leak or somewhere near to an air conditioner or a heater.



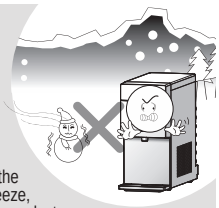
- There is a risk of explosion or fire.

Use tap water as the supplying water, and install the Tap water supplying valve to the "Cold" water pipe.



- Do not use underground water or any other water than tap water.
- The replacement cycle of the filter will vary according to the region and the amount of water use.
- Connecting the water supply valve to the hot water pipe may cause damage to the filter or malfunction of the product.

Do not install the product at a place where the temper -ature goes down to 0°C or lower or outdoors.



- It may cause the Filter or the internal components to freeze, causing malfunction of the product.

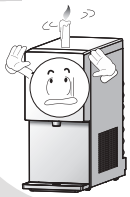
When the surrounding temperature goes down to 0°C or lower in winter, sometimes the water inside the Filter and the Tubing Line may freeze, leading to damage. Thus, prevent the surrounding temperature of the place of installation from going down to 0°C or lower.

- When the surrounding temperature goes down to 0°C or lower and tap water freezes not to be supplied normally, turn OFF the hot water for safety.

Warnings for Safe Use

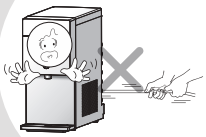
Warning *Prohibitions*

Do not put an electric heating appliance such as a microwave oven and an electric oven toaster or inflammables such as candlelight, gas can, and lighter on the product.



- There is a risk of fire, electric shock or accidents.

When you move the product, do not pull the Power Cord or connecting tube or hold the Faucet part.

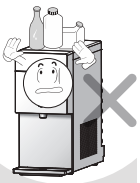


- It may cause a damage to the product. Check the condition of the Power Cord on a frequent basis.

During use, prevent your hands or other body parts from contacting the Condenser part at the back of the product as it is hot.

- If you do not do so, it may cause burns or accidents.

Do not put drugs, water bottle, small metal things, etc. on the product.



- If those things go into the product, it may cause a danger of fire or damage to the product.

Do not disassemble or remodel the product.



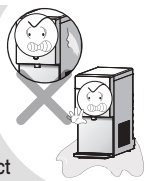
- It may cause fire or electric shock.
- Do not let anyone other than a service provider disassemble or collect the product.
- Contact Customer Service center for repair and AS service.

Do not turn on the "Cold & Hot" buttons when the tank is empty.

- Failure to follow these instructions will result in damage to the unit, and CUCKOO will not be responsible for any related damages.
- First open the tap water valve to check if the water is cut off. Do not press the "Cold" & "Hot" buttons when the tank is empty. Fill the tank fully with water before pressing "Cold" & "Hot" buttons.
- If the "Hot" button is pressed when the tank is empty, the safety product will be turned on automatically to prevent the heater from running. This will cause lukewarm water to be extracted. Please contact Customer Service Center.

Warning *Instructions*

If water leaks from the inside of the product or water is collected around the product, close the Tap Water Supplying Valve, turn OFF the Power Supply Button, pull out the Power Plug, and then contact our Customer Service Center.



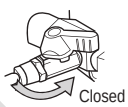
- This may cause electric shock.

Be careful when using hot water.



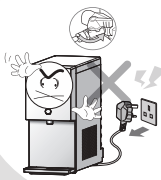
- The hot water is very hot and it may cause burns. Thus, avoid touching the hot water with your hands and be cautious when children and the elderly and the infirm are using the product.

When replacing the filter, lock the water supply valve (adapter). (The water supply valve is usually located under the sink or in the faucet.)



- It causes a leak.

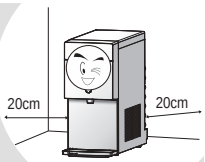
If a burning smell or smoke comes out from the product, pull out the Power Plug, close the Tap Water Supplying Valve, and contact our Customer Service Center.



- There is a risk of fire.

Let only the service provider from our Service Center do the installation and disassembly of the product.

They may cause fire or discolouration of the product.



- Secure the distance from the wall of 20cm.

Cautions for Safe Use

Cautions *Prohibitions*

Close the Tank Cover inside the product and the Top Cover of the product firmly before use.



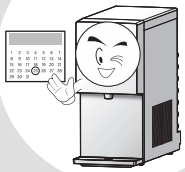
- Foreign substances may go into the product.

If you do not use the product for a long time, first completely drain the water inside the Tank, fill the Tank with water, and drain the water completely again before use.



- When you drain the water from inside the Cold Water Tank, about 1.3L of water will come out.
- When you drain the water from inside the Hot Water Tank, about 1.0L of water will come out. If you drain hot water before draining cold water. Drain the cold water first, and then drain the hot water.

Replace the Filter at the replacement cycle.



- It may reduce the purification function or cause bad odour.
- Refer to page 30 for the filter replacement cycle.

Please use only CUCKOO Filter (genuine)

- If you use any filter other than the genuine CUCKOO filter, it may cause a decrease in water purifying performance, an abnormal taste of water, water leak, and a malfunction of the product.

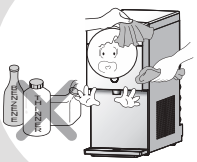
If you have not used the External Faucet for a long time (one day or longer), it may be polluted. If you reuse the External Faucet, you can use the purified water after draining water for about one to two minutes.

Do not use the water of the Water Purifier to replace water in a fishbowl or aquarium.

- The room temperature water may not be suitable for the environment for fish. They may die depending on the circumstances.

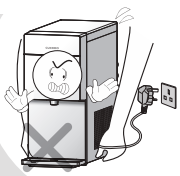
Cautions *Prohibitions*

Do not clean the product with benzene and thinner.



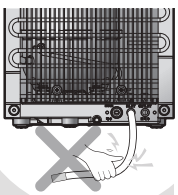
- It may cause a damage to the product.

Do not move the product while it is working.



- Do not move or shake the product with the power supply is ON. It may cause the connecting tube to be released, leading to a malfunction of the product and water leakage.

Do not pull out the Tube from the back of the product while using the product.

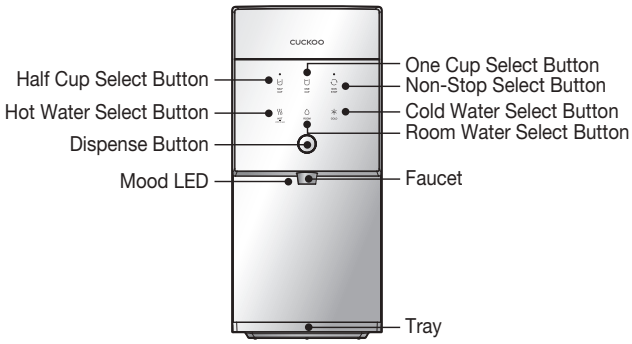


- It may cause water leak and malfunction of the product.

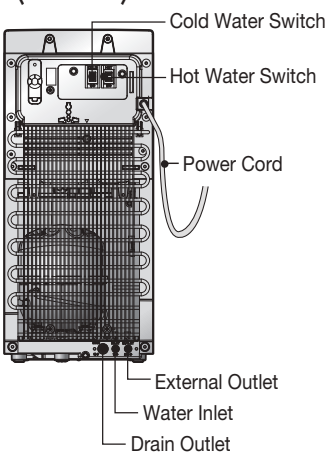
Name of Parts / Components Information

Name of Parts

〈 Front 〉



〈 Back 〉



Components Information



User Manual



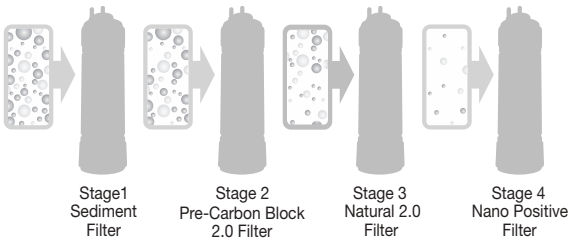
Service Card



External Valve (Optional)

Filtration System

Filtration System



Stage	Filter Name	Filter Function
Stage 1	Sediment Filter	Removes rust and floating matter.
Stage 2	Pre-Carbon Block 2.0 Filter	Removes residual chlorine and organic substances.
Stage 3	Natural 2.0 Filter	Contains minerals and removes odors and organic substances.
Stage 4	Nano Positive Filter	Removes germs, viruses(Norovirus), particles, heavy metals inclding iron, aluminum.

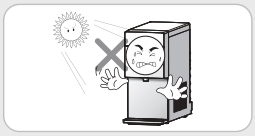
※ If Cuckoo Filter (genuine) is not used or used for a prolonged period, it may show reduced performance.

Details to Check Before Installation

⚠ Precautions for Place of Installation

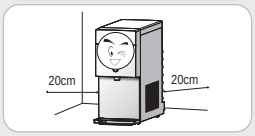
1 **Please avoid direct sunlight or electric heating appliances.**

▶It may cause fire and/or discoloration of the product.



2 **Secure sufficient installation space.**

▶Considering convenience during a filter exchange, secure at least 20cm from walls, and install it in a place where the length of the water supply hose is less than 5m from the water supply valve.



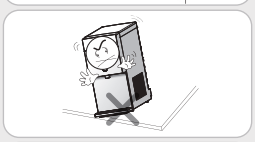
3 **Avoid installing the product in a place with much humidity, dust and/or direct splashes of water.**

▶It may cause a malfunction of the product.



4 **Avoid any uneven surface, slope or unsolid place.**

▶It may cause fire and/or damage to the product.



5 **Avoid a place where the temperature drops below 0°C.**

▶This product is for indoor use only. If installed in a place where the temperature drops below 0°C, the filter and the inside of the product may freeze, which may cause a malfunction of the product and/or water leak.



⚠ Caution When Moving

Please be careful when you move the product.

▶Please do not tilt it more than 45 degrees when moving it. Please also make sure to plug it in at least about 30 minutes after filling the tank.



⚠ Precautions on Connecting Pipes

Make sure to connect the water supply valve to the Cold Water Pipe.

▶Connecting it to the hot water pipe may cause damage to the filter and a malfunction of the product.

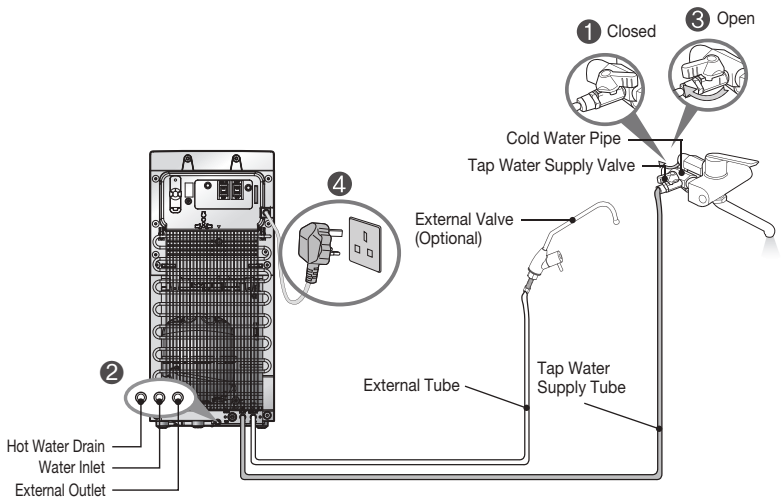
▶For the hose connection method, refer to How to Install the Product (Page. 12).



※ When the Half type is installed on the sink, the vibration caused by operating the Compressor will be transmitted to it, leading to raise degrees of noise. Avoid installing near vibration.

How to Install the Product

How to Install the Product



❶ *Install the Tap Water Supply Valve on the side of the Cold Water Pipe.*

※ Caution

- Install the Tap Water Supply Valve in the Close state.
- Please make sure to connect the valve to the cold water pipe. Installing it on the Hot Water Pipe may cause damage to the filter and product.

❷ *Insert the Tap Water Supply Valve into the Water Inlet on the back of the product.*

※ Caution

- Connect it to the correct location of the Water Inlet. (Lock it with enough force so that a locking sound is heard. Otherwise, it may cause a water leak.)
- Connect the external tube when you install the external valve (Optional).

❸ *Turn the Tap Water Supply Valve to Open.*

❹ *Insert the power plug into an outlet.*

❺ *After installation, check if water leaks from the hose connection part.*

- Tap Water Supply Valve (Tube)
- Water Inlet, Hot Water Drain, External Outlet
- External Valve (External Tube)
- Filter Connecting Tube

※ Make sure to use tap water as the water source.
Do not use other water sources, such as groundwater.

Caution

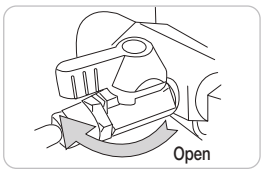
Do not turn on the Cold Water and Hot Water switches while the tank is empty (it may cause a malfunction of the product).

- Turn on the Cold Water and Hot Water buttons after filling the tank with water up to the full water level.
- If the power is pressed with no water inside the tank, the safety mechanism will be activated for safety and, subsequently, the water heater cannot be heated, which produces lukewarm water. In this case, please contact our Customer Service Center.
- Frequently check if the water supply is disconnected and the Tap Water Supply Valve is closed, and do not turn on the Cold Water and Hot Water switches while the tank is empty.

Details to Check Before Use

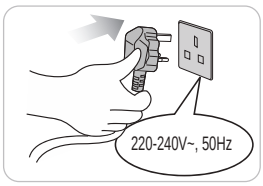
1 Open the Tap Water Supply Valve.

- Turn the tap on first to check if the water is properly supplied. After that, open the Tap Water Supply Valve.



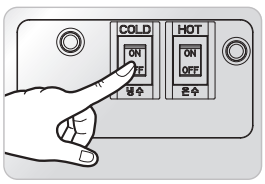
2 Connect the power.

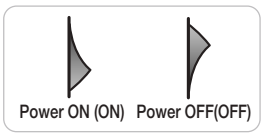
- This product is exclusively for 220-240V~ and 50Hz. Please make sure to plug it into a proper outlet.
- Check for water disconnection before plug-in.
- Before connecting the power, check if the Cold Water and Hot Water buttons are turned off.



3 Turn on the Hot Water or Cold Water switch.

- To use hot water, turn on the Hot Water switch and, to use cold water, turn on the Cold Water switch. Check that the "Hot" or "Cold" indicator is lit up.



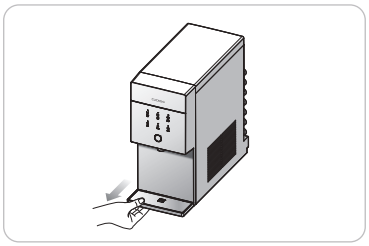


Details to Check Before Use

4 If the product has not been used for a long period of time or a new product has been installed, use it after completely emptying out the tank and repeating, at least once, the process of filling the tank with newly purified water and then discarding it.

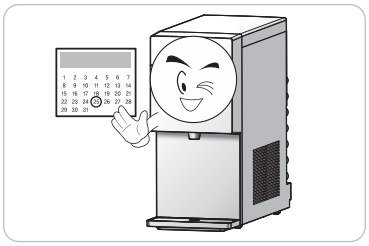


5 Empty out the Drip Tray on a regular basis.



6 Exchange and manage the filter on a regular basis.

- Please clean and replace the filters regularly so that you can always enjoy pure and clean water.
- For the filter replacement cycle, refer to Page 30.

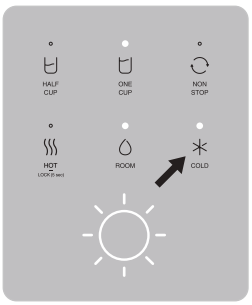


How to Dispense Cold Water

1 Press the [COLD] button and select Cold Water.

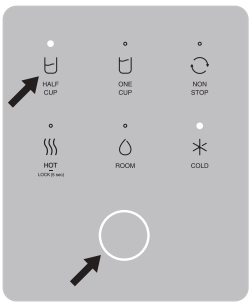
After selecting hot or cold water, if there is no button input for more than 7 seconds, it returns to standby mode.

- When the cold water button is selected, the LED on the water dispense button flashes blue.
- If the cold switch is off, the cold water button LED will not illuminate.



2 How to dispense Fixed Quantity

- Select the desired quantity from among the buttons of [HALF CUP], [ONE CUP], and [NON STOP].
- Press the [DISPENSE] button once. Cold water will be dispensed
- When the selected quantity of water is dispensed, the water dispensing will end.
- If you press the [Dispense] button or any other button while the product is dispensing cold water, the water dispensing will end.
- During cold water, the LED on the water outlet button is turned on blue.



3 The MOOD LED is lit white during water extraction.

※ If the [DISPENSE] button has a yellow light, the cold water switch is turned off.

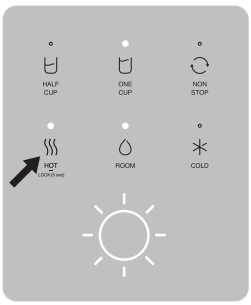
How to Use and Set Functions

How to Dispense Hot Water

1 Press the [HOT] button and select Hot Water.

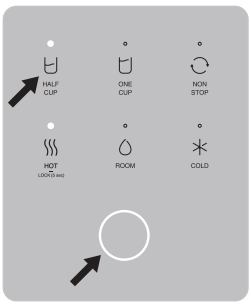
After selecting hot or cold water, if there is no button input for more than 7 seconds, it returns to standby mode.

- When the hot water button is selected, the LED on the water dispense button flashes red.
- If the hot water switch is off, the hot water button LED will not illuminate.



2 How to dispense Fixed Quantity

- Select the desired quantity from among the buttons of [HALF CUP], [ONE CUP], and [NON STOP].
- Press the [DISPENSE] button once. Hot water will be dispensed
- When the selected quantity of water is dispensed, the water dispensing will end.
- If you press the [Dispense] button or any other button while the product is dispensing hot water, the water dispensing will end.
- During hot water, the LED on the water outlet button is turned on blue.



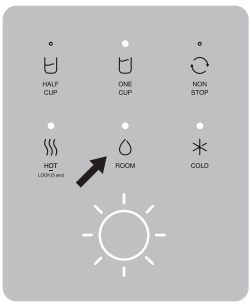
3 The MOOD LED is lit white during water extraction.

How to Dispense Room Water

1 Press the [ROOM] button.

If the [DISPENSE] button is yellow, the cold water switch is off, and room water is restricted.

▶ When the room water button is selected, the LED on the water dispense button flashes green.



2 Enters the mode to set the room water temperature.

Room water outlet is restricted when the cold water switch is off.

▶ Hot, room, cold button LED are lit when entering mode.



3 Pressing the flashing [HOT] and [COLD] buttons changes the temperature of the room water.

▶ When the [HOT] button is selected in the current mode, a higher temperature than the default room water is discharged.

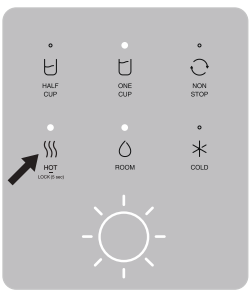
▶ The LED on the water dispense button changes from green to purple and blinks.

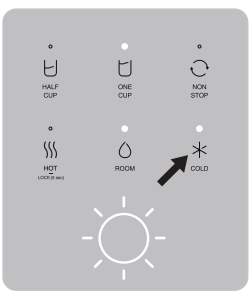
▶ When the [COLD] button is selected in the current mode, a lower temperature than the default integer is discharged.

▶ The LED on the water dispense button changes from green to sky blue and blinks.

▶ If you press the [ROOM] button, the room water is discharged to the default temperature..

▶ The deviation may occur according to temperature within the hot water tank and the cold water tank.

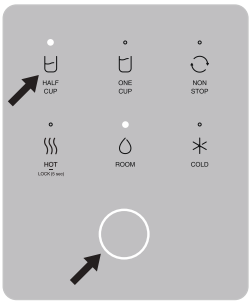




How to Dispense Room Water

4 How to dispense Fixed Quantity

- Select the desired quantity from among the buttons of [HALF CUP], [ONE CUP], and [NON STOP].
- Press the [DISPENSE] button once. Room water will be dispensed
- When the selected quantity of water is dispensed, the water dispensing will end.
- If you press the [Dispense] button or any other button while the product is dispensing room water, the water dispensing will end.
- During room water, the LED on the water outlet button is turned on green.



5 The MOOD LED is lit white during water extraction.

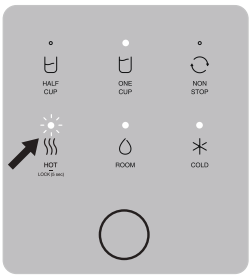
How to Set Child Lock Function

This is the function that prevents random control by children, etc. and protects them against burns. Once the function is set, the hot water buttons cannot be entered.

1 **Press the [HOT] button for about 5 seconds in Standby Mode to set the Child Lock.**

- During hot water lock mode, buzzer will sound and the hot water LED flickers three times if hot water is pressed.
- If the [HOT] button is pressed for about 5 seconds during the Child Lock, the Child Lock will be canceled



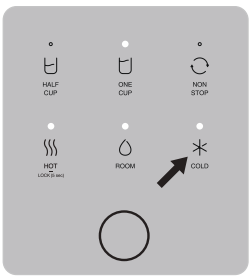


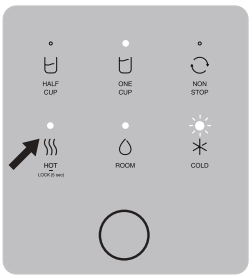
How to Set Button Lock Function

This is the function used to prevent random control by children, etc. or to clean the product. If this function is selected, the input of all t he buttons will be blocked.

1 **Press the [COLD] button for about 5 seconds in Standby Mode to set the Button Lock.**

- During Button lock mode, the buzzer will make a sound and the cold water LED flicker three times if any button is pressed.
- If the [COLD] button is pressed for about 5 seconds during the Button Lock, the Button Lock will be canceled

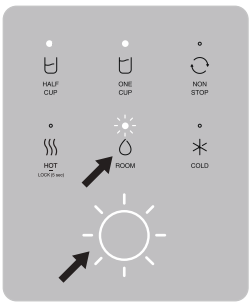




How to Use and Set Functions

How to adjusting brightness

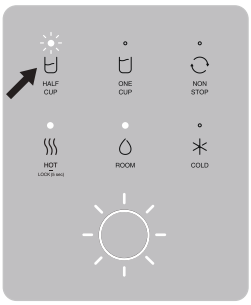
1 Press the [ROOM] button for about 5 seconds in Standby Mode to enter the brightness settings



- Press the [ROOM] button to set the brightness level
  - ※ Level 1: It becomes darker than level 2.
  - ※ Level 2: It is usually brightness. (Default)
  - ※ Level 3: It becomes brighter than level 2.
- Depending on the LED brightness level, the number of top LEDs lit will change. (Starting from the left LED, illuminated in order)
- Press the [DISPENSE] button to save the setting.
  - ※ The setting is canceled automatically if it's left idle for 10 seconds or it is canceled if the power is turned off.

How to change the amount of [HALF CUP] water discharged

1 Press the buttons of [HALF CUP] for 5 seconds to change the amount of water left.



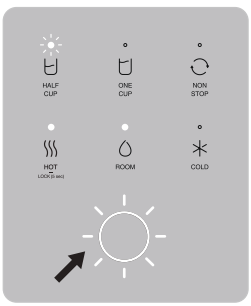
- The LED at the bottom lights up when entering the water discharge setting mode and displays the step.
- Pressing the [DISPENSE] button you want to change changes the amount of water discharged step.
- Depending on the LED brightness level, the number of bottom LEDs lit will change. (Starting from the left LED, illuminated in order)

Level	Level 1	LEVEL 2 (DEFAULT)	Level 3
HALF CUP	100 cc	150 cc	200 cc

The amount of water discharged may vary depending on the tank level or usage inside the product.

2 Press the [DISPENSE] button to save the setting.

- The setting is canceled automatically if it's left idle for 10 seconds or it is canceled if the power is turned off.

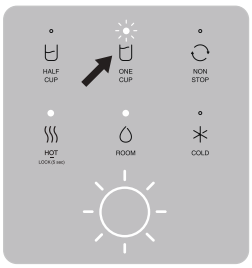


How to change the amount of [ONE CUP] water discharged

1 Press the buttons of [ONE CUP] for 5 seconds to change the amount of water left.

- The LED at the bottom lights up when entering the water discharge setting mode and displays the step.
- Pressing the [DISPENSE] button you want to change changes the amount of water discharged step.
- Depending on the LED brightness level, the number of bottom LEDs lit will change. (Starting from the left LED, illuminated in order)

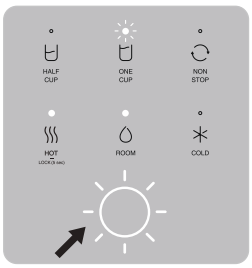
Level	Level 1	LEVEL 2 (DEFAULT)	Level 3
ONE CUP	250 cc	300 cc	350 cc



The amount of water discharged may vary depending on the tank level or usage inside the product.

2 Press the [DISPENSE] button to save the setting.

- The setting is canceled automatically if it's left idle for 10 seconds or it is canceled if the power is turned off.



How to change the amount of [NON STOP] water discharged

1 Press the buttons of [NON STOP] for 5 seconds to change the amount of water left.

- The LED at the bottom lights up when entering the water discharge setting mode and displays the step.
- Pressing the [DISPENSE] button you want to change changes the amount of water discharged step.
- Depending on the LED brightness level, the number of bottom LEDs lit will change. (Starting from the left LED, illuminated in order)

Level	Level 1	LEVEL 2 (DEFAULT)	Level 3
NON STOP	400 cc	500 cc	600 cc



The amount of water discharged may vary depending on the tank level or usage inside the product.

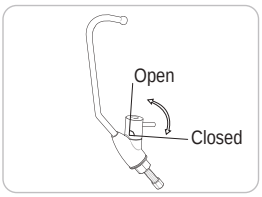
2 Press the [DISPENSE] button to save the setting.

- The setting is canceled automatically if it's left idle for 10 seconds or it is canceled if the power is turned off.



How to Use External Faucet (Optional)

1 Lift the lever on the External Valve, which is connected to the sink, to be able to use the External Faucet.



▶ In case the External Faucet is not used for a long period of time while the power is connected, Water from the External Valve may be warm due to the internal heat generated by the heater and compressor operations.

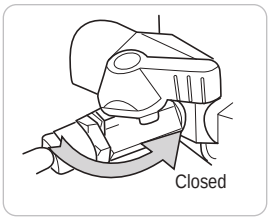
※Scrubbing the External Valve with a brush or a dishwashing sponge may damage the plating and, also, cause minerals to become stuck on it.

※Don't drink the water from the External Faucet.

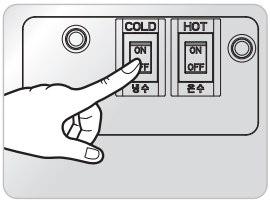
If you have not used the External Faucet for more than a day, it can be polluted. When reusing the External Faucet, Room water can be used after draining water for about 1 to 2 minutes.

How to Clean the Cold Water Tank

1 First, close the Tap Water Supply Valve.



2 Turn off the cold water and hot water switch.

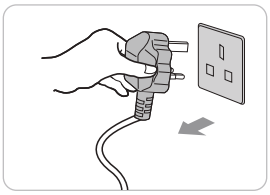


3 Drain the Cold Water Tank completely through the Cold Water Dispense.

- ▶ It will be used again to clean the tank so keep the water in a clean bowl.
- ▶ About 2.3L of water will be discharged so make sure to prepare a tank of a sufficient size.



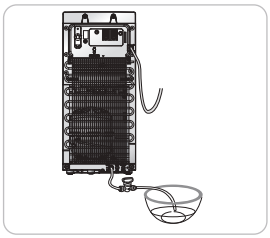
4 Pull out the Power Plug for safety.



How to Clean the Cold Water Tank

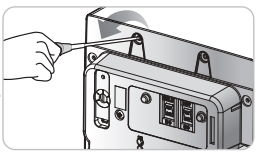
5 Connect the hot water tube to the hot water faucet/ drain respectively and drain the water inside the hot water tank completely.

- ▶ Please be careful with the hot water.
- ▶ Prepare the container large enough to house about 1L.
- ▶ After completing the drain, make sure to lock the cap of the Drain Valve.



6 Detach the cover at the top of the product.

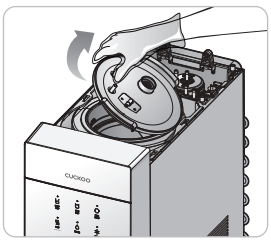
▶Please use a Phillips screwdriver.





7 After detaching the cover of the Cold Water Tank, separate the Separator from the Tank by pulling it.

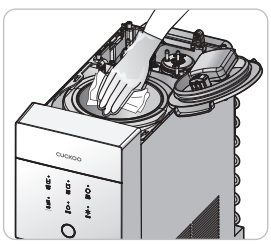
- ▶ To keep the inside of the Tank clean, use plastic gloves to wipe it out.



8 Use a soft, sanitary cloth to wipe the inside of the tank.

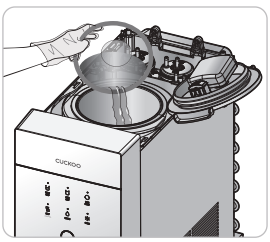
- ▶ Be careful not to leave any foreign substances inside the tank.

Mineral ingredients dissolved in water inside the tank may generate white particles. If you do not use the water purifier often, drain water through the Cold Water Faucet and Hot Water Faucet once every 2 to 3 days to prevent the formation of white particles. (It is recommended to use room water within a short amount of time.)



9 Rinse the Tank using the water drained from the Cold Water Tank. (see Step 3)

- ▶ Open the cap of the Hot Drain Valve to drain the Hot Water Tank completely. Make sure to put the Cap back in.

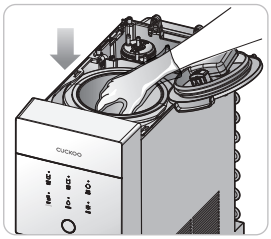


How to Clean the Cold Water Tank

10 Place the Separator back to the Cold Water Tank.

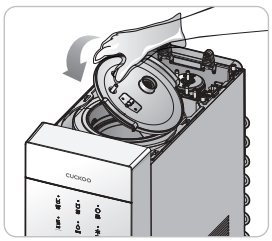
▶ Press down on the Separator to prevent it from separating.

If the Separator is loose and not fixed, it will take a longer period of time for the compressor to operate, which may cause generation of noise. Make sure the Separator is firmly positioned.



11 Place the cover of the Tank back in.

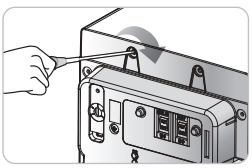
▶ Completely close the Tank in order to keep insects and foreign material away.

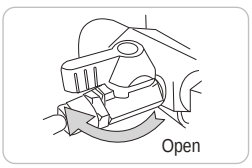


12 Put the top cover on and screw firmly.

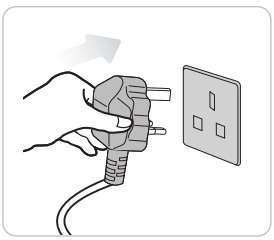
▶ Fasten the screws with a Phillips driver.

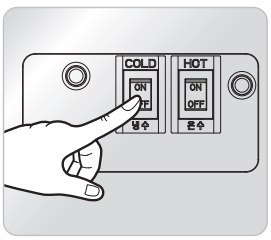






13 Plug it in and then press the “Cold” and “Hot” switches to turn them on.





▶ Please check if water comes out when dispense hot water before switching it on.

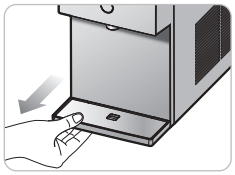
※Please clean the water tank regularly so that you could always enjoy clean and healthy water.

How to Clean Tray / Wash Faucet

How to Clean Tray

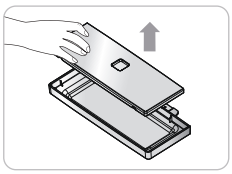
1 Remove the Tray.

▶ Hold and uplift the Tray to separate it from the product.



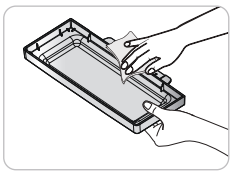
2 Remove the Tray Grill.

▶ Then detach the Tray Grill from the Tray by taking hold of and uplift the hole at the Grill.



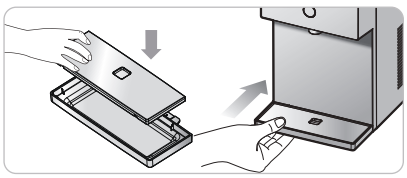
3 Clean the Tray.

▶ Dispose of the stagnant water, and completely wipe it out with a soft cloth.



4 Reassemble the Tray.

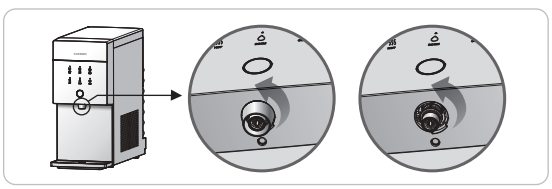
▶ After cleaning the Tray, place the Tray back in reserve order.

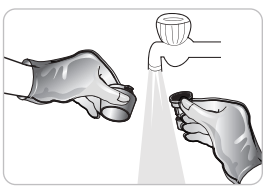


How To Wash Faucet

① Turn the faucet cover clockwise and remove it.
② Turn the faucet outlet clockwise to remove it.
③ Clean the cover and outlet with running water.

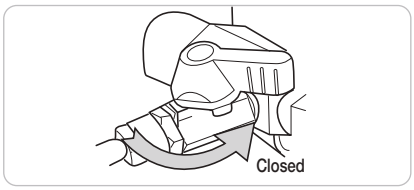
▶ Use sanitary gloves to enhance cleanliness.





How to Replace the Filter (Must not use non-CUCKOO Water Purifier Filters.)

1 Close the water supply valve.

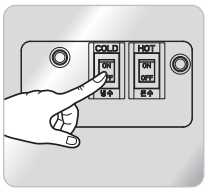


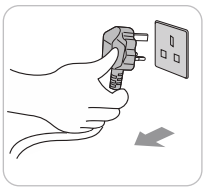
2 Drain the Cold Water tank Completely through the water faucet.

- ▶ Press [Cold] button.
- ▶ Press [Dispense] button until all water in the Cold tank is out (est. 1min duration)



3 Turn off the "Cold" and "Hot" switches and unplug the purifier.





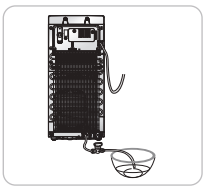
4 Remove the top cover.

- ▶ Please use a screwdriver.



5 Make sure the water tank is completely drained.



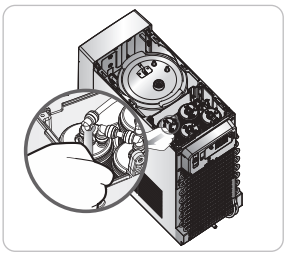


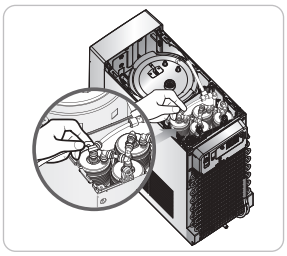
How to Replace the Filter

How to Replace the Filter (Must not use non-CUCKOO Water Purifier Filters.)

6 In order to replace the filter, first separate the connecting tube at the upper part from the Fitting.

▶ Please make sure to use a proper tool (Fitting Separator) when removing the connecting tube from the fittings. If the Fitting or the connecting tube is damaged, it may leak.

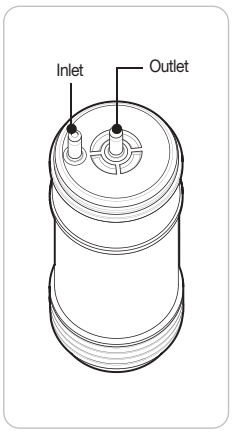


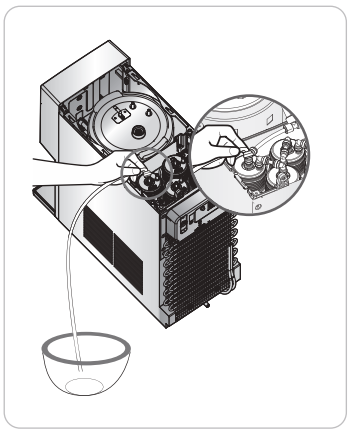


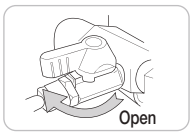


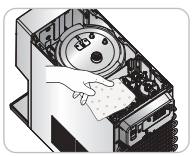
7 Connect the inlet of replaced filter to the faucet of previous filter, and connect a separate tube to the faucet of new filter. After that, open the water supply valve and make it flow in the following manner:

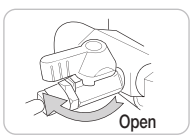
▶ Especially for the Sediment Filter, allow water to pass through for about 5minutes.
▶ Connect the Pre-Carbon Block 2.0 Filter to previous filter, and allow water to pass through for about 7 minutes.
▶ Connect the Natural 2.0 Filter to previous filters, and allow water to pass through for about 7 minutes.
▶ Connect the Nano Positive Filter to previous filters, and allow water to pass through for about 10 minutes.
▶ Make sure for water being passed through for more than the recommended time to ensure the desired water quality.
▶ Then supply filters with water, and check for any water leaks by using a dry cloth.







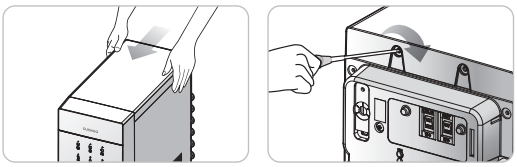




How to Replace the Filter (Must not use non-CUCKOO Water Purifier Filters.)

8 Place the top cover back in and screw firmly.

▶ Please use a screwdriver.

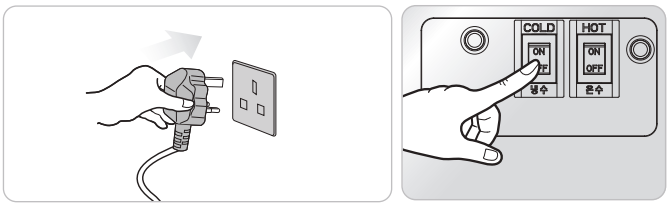


9 Open the Tap Water Supply Valve to fill up the Tank to the Full Water level. Repeat twice.

▶ Refer to drain method in "How To Replace the Filter" and repeat the drainage twice.



10 Fill the tank to maximum capacity and plug it in before turning on the "How" and "Cold" switches.





Expected Filter Replacement Cycle

Expected Filter Replacement Cycle

▶ Filter replacement cycle is determined based on 10L-per-day use in an ordinary household, and may be affected by the state of the water source.

Filter Name	Expected Replacement Cycle
Sediment Filter	4 months
Pre-Carbon Block 2.0 Filter	8 months
Natural 2.0 Filter	12 months
Nano Positive Filter	12 months

Recommendations

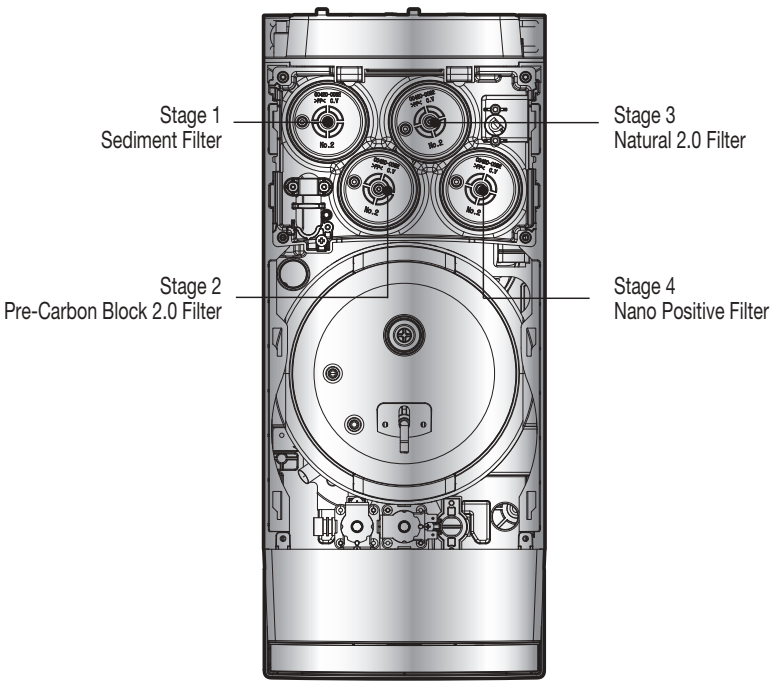
▶ **Filtration Capacity**

It refers to the minimum processing capacity with which pollutants can be removed effectively without having to clean, recycle and/or replace the filter inside a water purifier.

▶ **Filter exchange cycle**

After a close review of filters, it is a carefully estimated period during which a filter is expected to display its proper performance. This is based on tap water as the inflowing water and about 10L-per-day use (drinking water for 4 people) so, if the volume of usage exceeds this level, the exchange cycle may be shortened.

Filter Arrangement



Please Check Before Asking for Support

▼ When the product is not used properly in compliance with the User Manual, the product may not operate properly even if it is no broken down. Please take the following measures accordingly if there is a problem with the product. Please contact customer service center if the problem could not solved with the measure below.

Problem	Checklist	Recommendation
The taste of water is unpleasant. There is bad smell.	• Has it been a long time since you last used the Water Purifier?	• Drain the water from the Hot and Cold Water Tanks and clean the Cold Water Tank.
	• Isn't it the time to replace the Filter?	• Replace the Filter (the genuine CUCKOO Filter).
	• Has it been a long time since you last used hot water?	• Drain the water in the Hot Water Tank with the Hot Water Drain Tube, and frequently use hot water at the Hot Water Faucet usually.
No water comes out.	• Is tap water supplied smoothly?	• Open the Tap Water Supplying Valve. • Check if the Feed Tube is folded. • Check if water is cut off.
	• Is the water pressure at your home low?	• Mount the External Pump (for separate sale)./ Contact our Customer Service Center.
	• Are you getting cold water but not hot water?	• Check if the [Hot Water] LED is on. Check if power is turned on. ※ If the product does not work even if you have taken the above measures, contact our Customer Service Center to receive our service.
The hot water temperature is too low.	• Is the Hot Water Select Button LED on?	• Press the "Hot" button at the back of the product to turn it on.
	• Did you already extract a lot of hot water?	• If you dispensed all the hot water from the Hot Water Tank, you need to wait for about 30 minutes to re-heat the fresh supply of water.
	• Does the water come out at room temperature?	• Press the "Hot" button at the back of the product to turn it OFF, and contact our Customer Service Center.

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Problem	Checklist	Recommendation
The cold water temperature is too high.	• Is the Cold Water Select Button LED on?	• Press the "Cold" button at the back of the product to turn it on.
	• Have you dispensed a lot of cold water?	• If you used all the cold water in the Cold Water Tank, you need to wait for approximately one hour to re-cool the water.
	• Have you dispensed a lot of cold water?	• Check if the Radiator at the back of the product is blocked. Remove any objects blocking the Radiator. Move the product to a place with good ventilation and reinstall it. (Please contact our Customer Service Center when you move and reinstall the product.)
The amount of room water has become smaller suddenly.	• Haven't you closed the Tap Water Supplying Valve?	• Open the Tap Water Supplying Valve.
	• Hasn't the filter replacement cycle passed?	• Replace the Filter (the genuine CUCKOO Filter).
There is a loud noise coming from the product.	• Is the floor where the product is installed flat?	• Install the product on a flat and firm surface.
	• Is the product contacting another thing?	• Make sure the product is not in contact with other things.
	• Is sound made after extraction of water from the Faucet?	• As the Water Purifier has a direct-coupled water supply system, when the room water goes out through the Faucet, water comes in immediately. The noise is made when the water flows into the Cold Water Tank, and it is normal sound.
	• Is sound made after extraction of water from the Faucet?	• It is the sound of driving of the Pump working for supplying water to the Tank after water extraction, and it is a normal operation.
There are floating matters in the dispensed water.	• Hasn't the filter replacement cycle passed?	• Replace the Filter (the genuine CUCKOO Filter).
Water is leaking from the Water Purifier.	• Is the assembled (connecting) part defective?	• Close the Tap Water Supplying Valve at the Water Pipe, pull out the Power Plug of the Water Purifier from the Power Outlet, and request for the service.
	• Isn't your home or the external environment humid?	• When the cold parts inside the Water Purifier combines humidity, dew may form in the same principle as water drops form on a cup with water.

Product Specification

Product Name		CUCKOO Water purifier			
Model Name		CP-ANN201HW			
Rated Voltage		Single Phase AC 220-240V / 50Hz			
Power Consumption		400W (Cold : 0.6A, Hot : 300W)			
Filtration		Nano Positive Filtrating System			
Filter	*Type*	Sediment Filter	Pre-Carbon Block 2.0 Filter	Natural 2.0 Filter	Nano Positive Filter
Capacity	*Room*	0.3L			
	Cold	1.0L			
	Hot	1.0L			
Refrigerants Type		R-134a			
Climate Class		T(Temperate climate)			
Product	*Weight*	14.1 kg			
	Size (W×D×H)	220mm(W) x 520mm(D) x 490mm(H)			
Rated Working Pressure		0.05MPa-0.39MPa (0.5bar-3.9bar)			
Used Environment Temperature		5°C - 40°C(41°F - 104°F)			
Used Tap water Temperature		5°C - 35°C(41°F - 95°F)			

※ The information (exterior, design and specifications) provided in this User Manual is subject to change without prior notice to improve the quality of the product.



MEMO

CUCKOO

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