In & Out Slim Tankless Water Purifier

User Manual

CP-AKN011W



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Dear customers,
Thank you very much for using this
CUCKOO Electric Water Purifier.

Please retain this manual for future reference.
This manual will be of great help should you have any questions or if the functions do not work properly.



Merits of CUCKOO Water Purifier

3-Stage Filtration System
The 3-stage filtration system of this CUCKOO Water Purifier dispenses clean and healthy water.

A direct, tankless filtration system
Ensures the quality of water supply.

Eco-Friendly Water Filtration System
We have applied a very economical and eco-friendly water filtration system that produces no wasted water during filtering process by using the Nano Positive 3.0C Filter.

Status Indicator Lights
Shows you the current operating status of the product.

Filter Replacement Notification
A filter replacement notification is applied for you to conveniently manage the filters.

Stylish design
Its slim and stylish design fits well in any place and provides excellent space utilisation.

Automatic water shut-off system
When replacing the filter, the device secures safe and convenient filter replacement by shutting off the water supply automatically.

Electrolytic Faucet Sterilisation System
Sterilises the faucet from the outside for easy cleaning and maintenance.

Button Lock
To prevent potential accidents as a result of product misuse by children or the elderly.

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Warnings for Safe Use

- Please comply with the 'Warnings for Safe Use' as they are provided to ensure safe and proper use of the product to prevent accidents and dangerous situations.
- The warnings consist of symbols and terms like 'Warning' and 'Caution', which means the following respectively:

⚠ Warning
Potentially dangerous situation that can cause serious injuries or death if not avoided.

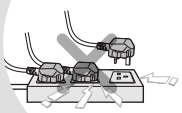
⚠ Caution
Potentially dangerous situation that can cause minor injuries if not avoided.

- ⚠ This symbol is to remind you to be cautious about a potentially dangerous situation under special circumstances.
  - Please read the details carefully and follow the instructions to avoid dangerous situations.
- ⃠ This symbol is used to indicate actions that are prohibited. Potentially dangerous situation that can cause serious injuries or death if not avoided. Potentially dangerous situation that can cause minor injuries if not avoided.
- ❗ This symbol is used to indicate 'instructed' actions.

About Power Supply

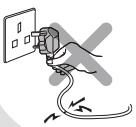
⚠ Warning *⃠ Prohibitions*

Use only a Power Outlet exclusively for alternating current voltage of 220 - 240V~ at the rated current of 10A or higher with ground connection.
Do not put the Power Plugs of several products in one Power Outlet.



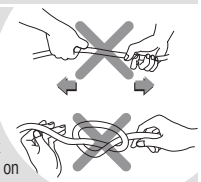
- If you use a Power Outlet for several products or use the Power Outlet also for any other device at the same time, it may cause heat, fire, and electric shock. Please check the condition of the Power Outlet on a frequent basis.
- When there are foreign substances or moisture on the Power Plug, wipe them off before use.
- Use an extension cord of 10A or higher.

If the Power Cord or the Power Plug is damaged or the Power Outlet is shaky, stop using them and contact our Customer Service Centre.



- Carelessness during use may result in the Power Cord being frayed or cut, which can lead to fire and electric shock.
- When the Power Cord or the Power Plug is damaged, have them replaced by the manufacturer, the seller, or a qualified technician (the service provider) to prevent danger.
- Have the product repaired by the designated Service Centre. It may cause electric shock, short circuit, and fire.

Do not excessively bend, tie, or pull the Power Cord.



- It may cause electric shock or fire due to a short circuit. Check the condition of the Power Cord on a frequent basis..

Remove the foreign substances on the Power Plug with a dry cloth.

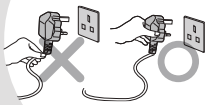


- They may cause electric shock, shock, and fire.
- Check the condition of the Power Plug on a frequent basis.

About Power Supply

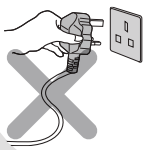
Warning *Prohibitions*

Pull the Power Plug by holding the Power Plug itself, not the Power Cord.



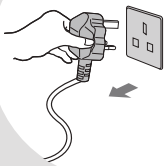
- An impact to the Power Cord may cause electric shock and fire. Check the condition of the Power Plug and the Power Cord on a frequent basis.

Only use outlets with alternating current voltage of 220-240V~.



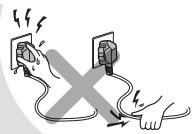
- This may cause electric shock or fire.
- The product will not operate properly.
- Please check the state of the power cord and plug frequently.

Pull the Plug out when there is water leak or when you are cleaning the product.



- There is a risk of electric shock or malfunction. Check the condition of the Power Plug and the Power Cord on a frequent basis.

Do not plug or unplug the power plug with wet hands.



- If you hold the Power Plug with a wet hand, you might get an electric shock. Pulling the power cord by excessive force can damage the cord, causing a short circuit or electric shock.
- Check the condition of the Power Plug and the Power Cord on a frequent basis.

Prevent the Power Cord from being placed under heavy objects or in contact with sharp edges, and avoid contact with pets.



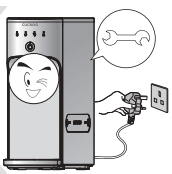
- If the power cord is damaged, it may cause electric shock or fire. Please check the state of the power cord frequently.

If the power supply area is wet, unplug the product and let it dry completely before Use.



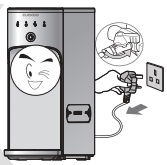
- This helps prevent an electric shock or fire. Please check the state of the power cord and plug frequently.

Turn the power OFF using the Power Supply Button. Also, pull the Power Plug out when you are repairing or checking the product or replacing a part.



- This prevents a risk of malfunction or electric shock. Check the condition of the Power Plug and the Power Cord on a frequent basis.

If you do not use the product for a long time, close the Tap Water Supplying Valve, drain all the water inside the product, and pull the Power Plug out.



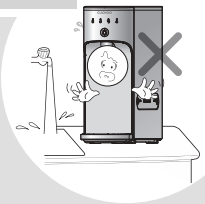
- If you do not do so, it may cause electric shock or fire. Check the condition of the Power Plug and the Power Cord on a frequent basis.
- Refer to the 'Matters To Check before Use' when you are reusing it.

Warnings for Safe Use

Installation Issues

Warning *Prohibitions*

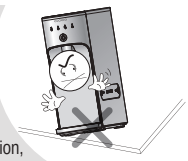
Please avoid areas where there is high moisture and dust.



- If you do not do so, it may cause electric shock or fire.

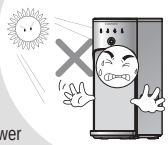
Do not install the product near the bathroom.

Do not install the product on a bumpy or inclined surface, liner, sitting cushion, or linoleum.



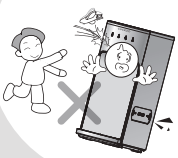
- It may cause product malfunction, unwanted noise or injury. Please check the condition of the product on a frequent basis
- This fixed type product should be standing upright and not moving when in use.

Install the product in a location away from direct sunlight and high temperatures.



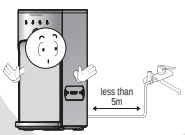
- It may cause colour changes or discolouration.
- Check the condition of the Power Cord on a frequent basis.

This product should not be use by individuals, including children, who lack the physical or mental abilities, experience, or knowledge to use it properly without supervision or instructions.



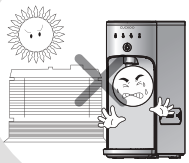
- Do not let children play with the product.
- It may cause electric shock or injury.

Install the product where the length of the Tap Water Supplying Tube connected to the product will be 5m or shorter from the Tap Water Supplying Valve.



- If you do not do so, it may cause the performance of the product to be inefficient.

Do not install the product where gas may leak or somewhere near to an air conditioner or a heater.



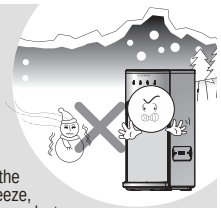
- There is a risk of explosion or fire.

Use tap water as the supplying water, and install the Tap water supplying valve to the "Cold" water pipe.



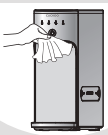
- Do not use underground water or any other water than tap water.
- The replacement cycle of the filter will vary according to the region and the amount of water use.
- Connecting the water supply valve to the hot water pipe may cause damage to the filter or malfunction of the product.

Do not install the product at a place where the temper -ature goes down to 0°C or lower or outdoors.



- It may cause the Filter or the internal components to freeze, causing malfunction of the product.

After installation, please keep the product clean and well-maintained.



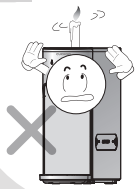
- Refer to Page 17-19 on how to clean the device.

When the surrounding temperature goes down to 0°C or lower in winter, sometimes the water inside the Filter and the Tubing Line may freeze, leading to damage. Thus, prevent the surrounding temperature of the place of installation from going down to 0°C or lower.

Warnings for Safe Use

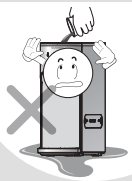
Warning **Prohibitions**

Do not put an electric heating appliance such as microwave ovens or electric oven toasters or inflammables such as candles, gas cans, and/or lighters on the product.



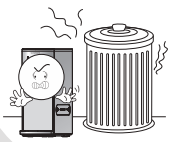
- There is a risk of fire, electric shock or accidents.

Avoid any water leakage into the device.



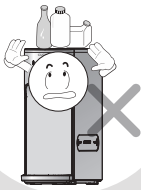
- There is a risk of fire or electric shock.

Please make sure to install the device in clean areas.



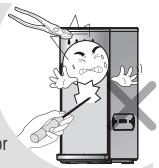
- Do not install the device where the water can easily be polluted or where the surroundings are contaminated.

Do not put drugs, water bottle, small metal objects, etc. on the product.



- If those objects go into the product, it may cause a danger of fire or damage to the product.

Do not disassemble or remodel the product.



- It may cause fire or electric shock.
- Do not let anyone other than an authorised service provider to disassemble or collect the product.
- Contact Customer Service center for repair and AS service.

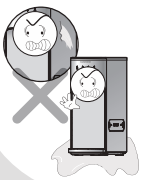
After installation, please make sure that the tubes and hoses are firmly connected and that there is no leakage.



- Any leaks arising from loose screws, etc., may cause an electric shock or property damage.

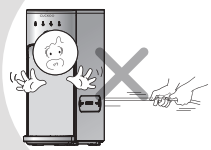
Warning **Instructions**

If water leaks from the inside of the product or water is collected around the product, close the Tap Water Supplying Valve, pull out the Power Plug, and then contact our Customer Service Centre.



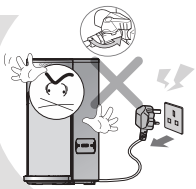
- This may cause electric shock.

Please make sure to i nstall the device in clean areas.



- Do not install the device where the water can easily be polluted or where the surroundings are contaminated.

If a burning smell or smoke comes out from the product, pull out the Power Plug, close the Tap Water Supplying Valve, and contact our Customer Service Centre.



- There is a risk of fire.

Let only an authorised service provider from our Service Centre do the installation and disassembly of the product.

Do not place plates or any metallic materials on the top of the product.

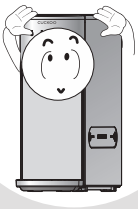


- It may cause abnormal operation of the device and there is a risk of fire and electric shock.

Cautions for Safe Use

Cautions *Prohibitions*

Close the Tank Cover inside the product and the Top Cover of the product firmly before use.



- This is to prevent contamination.

Replace the filters according to the replacement cycle.



- It may reduce the purification function or cause bad odour.
- Refer to page 23 for the filter replacement cycle.

If left idle for a long time, please make sure the water is dispensed for about 10 minutes before use.



- We recommend you to remove any remaining water inside the tubes or filters for approx. 10 minutes before reusing it in case it's left idle for a long time.

Please use only CUCKOO Filter (genuine)

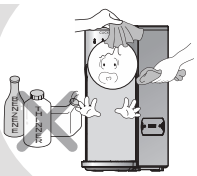
- If you use any filter other than the genuine CUCKOO filter, it may cause a decrease in water purifying performance, an abnormal taste of water, water leak, and a malfunction of the product.

If you have not used the External Faucet for a long time (one day or longer), it may be polluted. If you reuse the External Faucet, you can use the purified water after draining water for about one to two minutes.

※ Sterilised water is not potable water. Please be careful not to drink sterilised water.

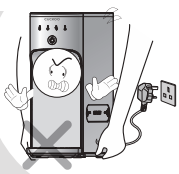
Cautions *Prohibitions*

Do not clean the product with benzene or thinner.



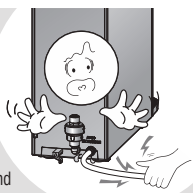
- It may cause a damage to the product.

Do not move the product while it is in active use.



- Do not move or shake the product when the power supply is ON. It may cause the connecting tube to be released, leading to a malfunction of the product and water leakage.

Do not pull out the Tube from the back of the product while using the product.



- It may cause water leakage and malfunction of the product.

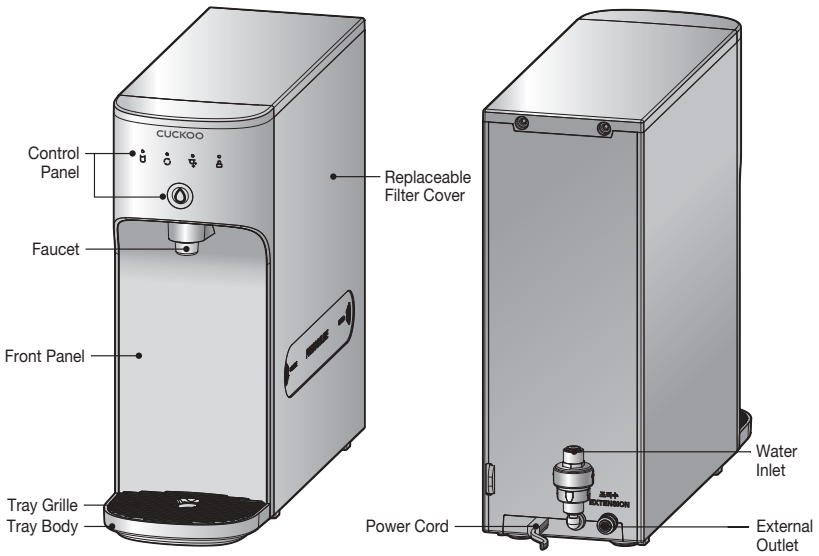
Do not use the water of the Water Purifier to replace water in a fishbowl or aquarium.

- The purified water may not be suitable for aquatic organisms, which could be harmful to them.

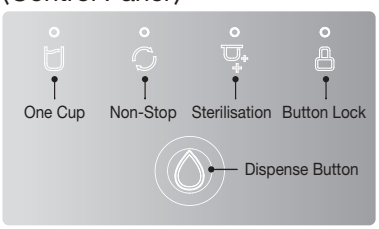
Name of Parts / Components Information

Name of Parts

〈 Front 〉 〈 Back 〉



〈Control Panel〉



<CP-AKN011 Series>

① **"Dispense" button** - To dispense water manually.
② **"One Cup" button** - To dispense One Cup quantity.
③ **"Non-Stop" button** - For continuous dispensing.
④ **"Sterilisation" button** – To sterilise the faucet after placing the Sterilising Cup.
⑤ **"Button Lock" button** - To lock the buttons for safety. (Press the button for 5 seconds to turn on/off this mode)

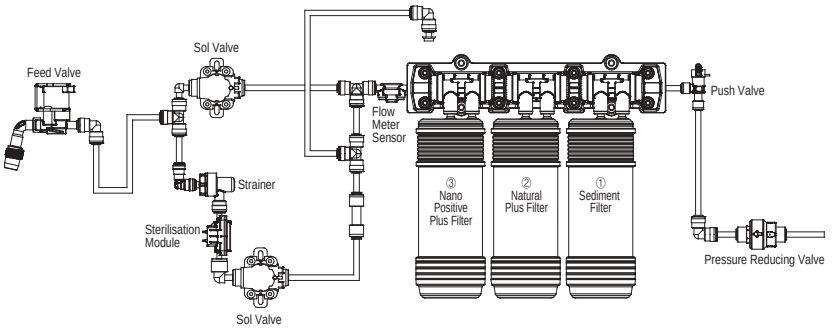
Components Information



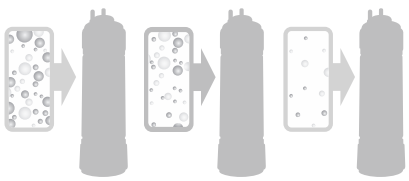
User Manual Service Card Sterilisation Cup

Filtration Circuit / Filtration System

Filtration Circuit



Filtration System



Stage 1 Sediment Filter

Stage 2 Natural Plus Filter

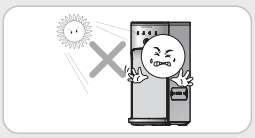
Stage 3 Nano Positive Plus Filter

Stages	Filter Name	Filter Function
Stage 1	Sediment Filter	Removes residual rust sediments, floating matter, and residual chlorine
Stage 2	Natural Plus Filter	Removes residual chlorine, organic matter, and odors, while retaining mineral content
Stage 3	Nano Positive Plus Filter	Removes particulates, bacteria (Pseudomonas aeruginosa, E. coli, Staphylococcus aureus), and viruses (norovirus)

※ Installing a non-genuine filter or used for a prolonged period, it may Result in reduced performance.

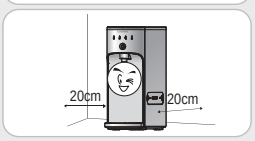
Details to Check Before Installation

⚠ Installation Precautions



1 **Please avoid direct sunlight or electric heating appliances.**

▶It may cause fire and/or discoloration of the product.



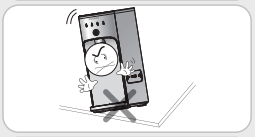
2 **Allow sufficient installation space.**

▶Ensure a distance of at least 20cm from the wall to facilitate easy filter replacement, and install the productwithin 5m of the water supply valve.



3 **Avoid a place with excessive moisture and dust, and a place where water spatters directly.**

▶They may cause damage to the product.



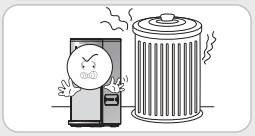
4 **Avoid places that are uneven, inclined or not solid.**

▶It may cause fire and/or damage to the product.



5 **Avoid places where the temperature drops below 0°C.**

▶This product is for indoor use only. If installed in an area where the temperature drops below 0°C, the filter and the interior of the product may freeze, potentially causing a malfunction and/or water leakage.



6 **Please make sure to install the device in clean areas.**

▶Do not install the device where the water can easily be polluted or where the surroundings are contaminated.

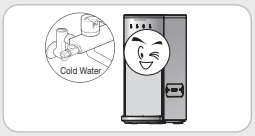
⚠ Cautions When Moving the Product



Please be careful when you move the product.

▶Do not pull the power cord or hose, nor grab the faucet when moving the product.

⚠ Cautions when Connecting the Tube



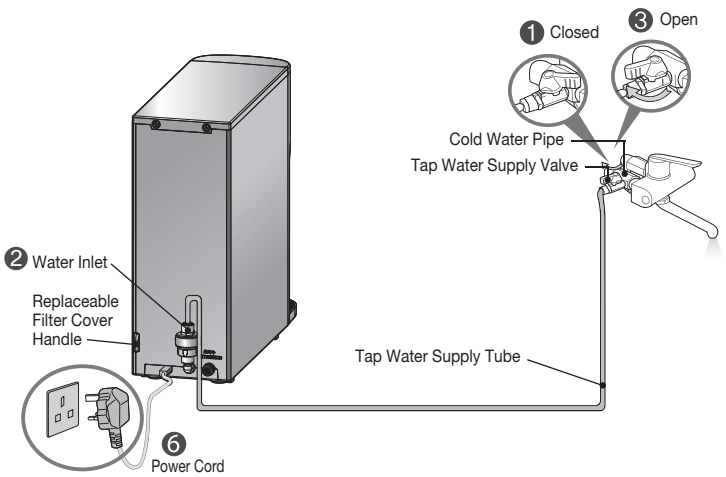
Make sure to connect the water supply valve to the Cold Water Pipe.

▶Connecting it to the hot water pipe may cause damage to the filter potentially causing a malfunction.

▶For the hose connection method, refer to How to Install the Product (Page. 12).

How to Install the Product

How to Install the Product



❶ *Install the Tap Water Supplying Valve on the side of the Cold Water Pipe.*

※ Caution

- Install when the Tap Water Supplying Valve is closed.
- Please make sure to connect the valve to the cold water pipe. Installing it on the Hot Water Pipe may cause damage to the filter and product.

❷ *Insert the Tap Water Supplying Valve into the Water Inlet on the back of the product.*

※ Caution

- Connect it to the correct location of the Water Inlet. (Lock it with enough force so that a locking sound is heard. Otherwise, it may cause a water leak.)

❸ *Open the Tap Water Supplying Valve.*

❹ *Please make sure the plate (Filter Cover) is assembled properly.*

❺ *After installation, check for any water leaks from the tube connection unit.*

- Tap Water Supplying Valve (Tube)
- Water Inlet

❻ *Insert the Power Plug into the Power Outlet.*

※ Make sure to use tap water as the water source.
Do not use other water sources, such as groundwater.

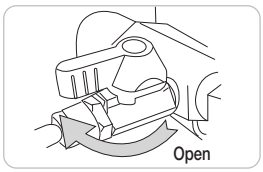
⚠ Caution

When you do not use the product for a long time, close the water supply valve and unplug it. This product is exclusively for 220~240V / 50Hz.
Please make sure to plug it into a proper outlet.

Details to Check Before Use

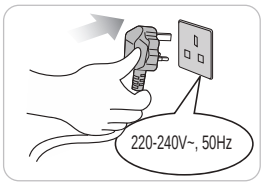
1 Open the Tap Water Supply Valve.

- Turn the tap on first to check if the water is properly supplied. After that, open the Tap Water Supply Valve.



2 Connect the power.

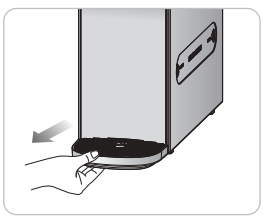
- This product is exclusively for 220-240V~ and 50Hz. Please make sure to plug it into a proper outlet.
- Make sure water is disconnected before Plugging in.



3 If it has been left idle for a long time or is recently installed, please leave it to drain for about 10 minutes.



4 Empty the Tray on a regular basis.



How to Use

※ Standby mode : The Water Purifier is plugged in and ready to be used. The Dispense indicator is illuminated.
※ One Cup Standby mode: the One Cup button is pressed in the Standby mode. The One Cup indicator is lit up and the Dispense indicator starts blinking.
※ Non-Stop Standby mode: the Non-Stop button is pressed in the Standby mode. The Non-Stop indicator is lit up and the Dispense indicator starts blinking.

1 Manual Dispense mode.



- The filtered water will be dispensed manually.
- Press and hold the Dispense button for 2 seconds in the Standby Mode to enter Manual Dispense Mode.
  - Water will be dispensed while pressing the Dispense button.
- Release the Dispense button to stop dispensing water.

2 Automatic Dispense mode.

- The filtered water will be dispensed automatically.
- Press the Dispense button for 0.3 seconds in the Standby Mode to dispense the water.
  - Water will stop dispensing after dispensing for 30 seconds.
- Press the Dispense button again will stop dispensing water and enter Standby mode.

3 One Cup mode. (Dispensed quantity varies with water pressure.)



- One Cup quantity will be dispensed.
- Press the One Cup button to enter the mode. Then press the Dispense button to dispense water.
  - If left idle for more than 7 seconds in this mode, it will return to the Standby mode.
  - Press any of the buttons in this mode to stop dispensing the water.
  - The default quantity is about 250cc. Refer to p.15 on how to adjust the quantity.

4 Non-Stop mode. (Dispensed quantity varies with water pressure.)



- The water will be dispensed continuously.
- Press the Non-Stop button to enter the mode. Then press the Dispense button to dispense water.
  - If left idle for more than 7 seconds in this mode, it will return to the Standby mode.
  - Press any of the buttons in this mode to stop dispensing the water.
  - The default time is 1 minute. Refer to p.16 on how to set the dispensing time.

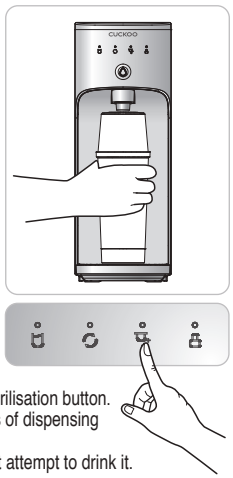
5 Button Lock



- It is used to lock the buttons to prevent false operation of the appliance during cleaning or when children touch the buttons.
- Press the Lock button for 5 seconds in Standby mode to lock the device.
- Press the button again for 5 seconds to release the lock.

How to Use

6 Faucet Sterilisation



- ▶ This function is for sterilising the faucet.
- ▶ Place the Sterilising Cup in the Faucet Sterilisation Standby mode (the sterilisation indicator will blink), and press the Faucet Sterilisation button for 2 seconds.
  - If the Sterilising Cup is not placed properly, the Water Purifier may fail to identify the Cup.
  - When the Cup is detached in the Faucet Sterilisation mode, the product will enter the Standby mode.
- ▶ Upon sterilisation, the faucet light will start blinking red (sterilisation) or blue (cleaning).
  - Any buttons except the Faucet Sterilisation one are disabled during sterilisation.
  - Do not separate the Cup during sterilisation.
  - The buzzer will sound and water may be dispensed for 30 seconds when separation occurs.(When these symptoms described above occur, refer to p.23.)
- ▶ After completing sterilisation, the appliance enters the Faucet Sterilisation Standby mode and its indicator will start blinking.
  - Separate the Cup after finishing sterilisation.
- ▶ If you'd like to cancel the sterilisation process, please press the Faucet Sterilisation button. (Upon pressing the button, the operation will be cancelled after 50 seconds of dispensing the cleaning water.)

※ The water dispensed during sterilisation is not suitable for drinking. Do not attempt to drink it.

Hot to Set One Cup Quantity

1 Press the One Cup button for 3 seconds in Standby mode to set the quantity for One Cup. (The default is about 250 ml.)

2 Depending on the selected quantity, one or more of the following indicators will be lit up : One Cup, Non-Stop, Faucet Sterilisation and Button Lock.

3 Select your desired quantity for One Cup (about 150ml ~ 500ml) by pressing the Outflow button.

Steps	One Cup Quantity	Display
1	Approx. 150ml	The One Cup LED is illuminated.
2	Approx. 250ml (Default)	The One Cup LED and Non-Stop Flow LED are illuminated.
3	Approx. 350ml	The One Cup, Non-Stop Flow, and Faucet Sterilisation indicators are illuminated.
4	Approx. 500ml	The One Cup, Non-Stop Flow, Faucet Sterilisation, and Button Lock indicators are illuminated.

※ The quantity of dispensed water varies in accordance with the place of installation. If you need to precisely measure the quantity, use a gauge.

4 Select your desired quantity and press the One Cup button.

- If you press other buttons than the Dispense or the One Cup ones, it will be cancelled and the product will return to the Standby mode.
- If you fail to press any button for 20 seconds in the settings, it will be cancelled and the product will return to the Standby mode.



How to Use

How to Set the Time for Non-Stop Dispensing

1. Press the Not-Stop button for 3 seconds in the Standby mode to set the time for non-stop dispensing.
2. Depending on the selected time, one or more of the following indicators will be lit up: One Cup, Non-Stop, Button Lock and Faucet Sterilisation. (The default time is about 60 seconds.)
3. Press the Dispense button to select your desired time value (50 to 80 seconds).

Steps	Selected Time	Display
1	50 seconds	The One Cup indicator is illuminated.
2	60 seconds (Default)	The One Cup and Non-Stop indicators are illuminated.
3	70 seconds	The One Cup, Non-Stop Flow, and Faucet Sterilisation indicators are illuminated.
4	80 seconds	The One Cup, Non-Stop Flow, Faucet Sterilisation, and Button Lock indicators are illuminated.

4. Select your desired time and press the Non-Stop button.
   - If you press other buttons than the Dispense or the Non-Stop ones, it will be cancelled and the product will return to the Standby mode.
   - If you fail to press any button for 20 seconds in the settings, it will be cancelled and the product will return to the Standby mode.

How to Set Faucet Lighting

1. Press the One Cup and Not-Stop button simultaneously for 10 seconds in the Standby mode to access the settings.
2. Depending on the selected status, following indicators will be lit up : One Cup, Non-stop, Panel Lock, Faucet Sterilisation (The default setting is ON.)
3. Press the Dispense button to select the desired status.

Steps	Faucet Lighting	Display
1	On (Default)	The one cup, Non-Stop, Button Lock, Faucet Sterilisation and the faucet indicator light(green) are illuminated.
2	Off	All the lights will be turned off.

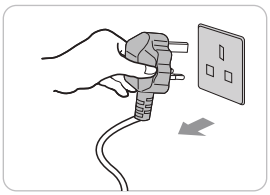
4. Select your desired status and press the Button Lock button.
   - If you press other buttons than the Dispense or the Button Lock ones, it will be cancelled and the product will return to the Standby mode.
   - If you fail to press any button for 20 seconds in the settings, it will be cancelled and the product will return to the Standby mode.

Cleaning Guide

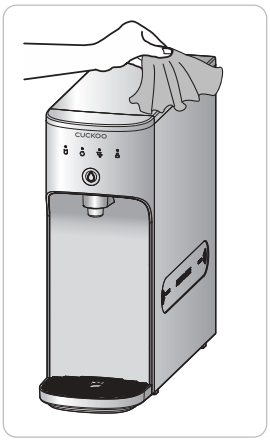
⚠ Caution

Always keep the surroundings clean.

1 **Pull out the Power Plug for safety.**



2 **Wipe away foreign substances with neutral detergent, and pat until dry.**



How to Clean the Tray

How to Clean the Tray

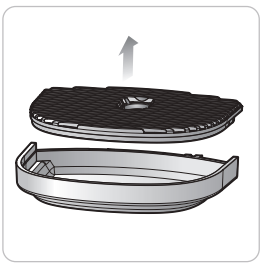
1 Remove the Tray.

▶ Hold and pull the Tray to separate it from the product.



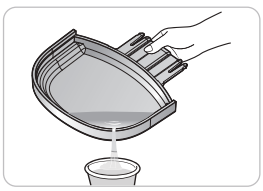
2 Remove the Tray Grille.

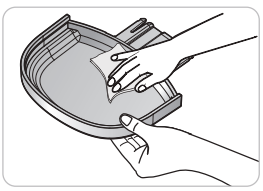
▶ Hold and lift from the hole of the Grille at the top of the tray to separate the Tray Grille.



3 Clean the Tray.

▶ Discard the collected water, and completely wipe it out with a soft cloth.

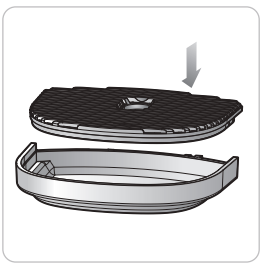




4 Reassemble the Tray.

▶ After cleaning the Tray, place the Tray back in reverse order.

▶ Please make sure it's inserted properly.





How to Remove and Clean the Faucet

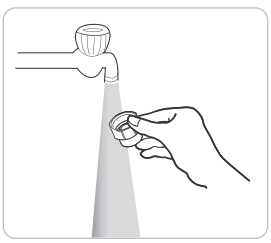
1. Hold the faucet and turn it clockwise to remove it.



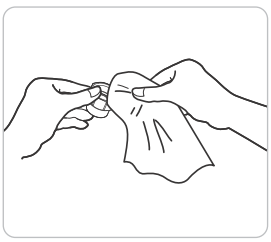
2. After separation, wipe the faucet inlet with a clean cloth.



3. Clean the separated faucet with running water. (You may easily wipe the dirt inside the faucet that you cannot reach using a cotton swab, etc.)



4. Wipe the faucet dry with a clean cloth.



5. Insert the faucet by turning it counterclockwise.



How to Replace the Filter

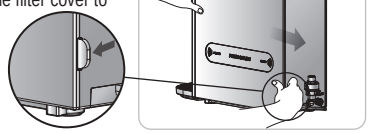
How to replace the Filter (Use CUCKOO's genuine filters only)

⚠ Caution

- Please make sure to open the Filter Cover and cut off water supply before replacing the filters.
- After completing replacement, close the Filter Cover and start filling the tank. Make sure to drain the water for about 10 minutes before use.

1 Remove the Filter Cover on the right side of the product.

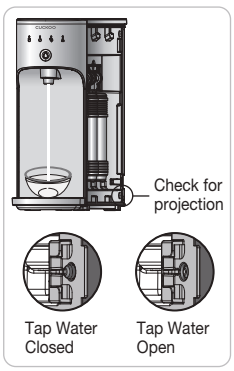
▶ Press the hook on the back of the product and Slide the filter cover to open it.



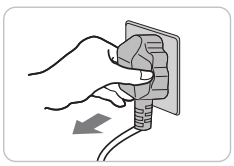
2 Press the Dispense Button to drain the remaining water.

▶ If the drainage continues, please make sure there's a projection as shown in the illustration.

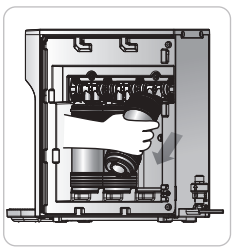
▶ If you don't see any, stop draining and close the water supply, and then contact our Customer Sevice Center.



3 Unplug the device.



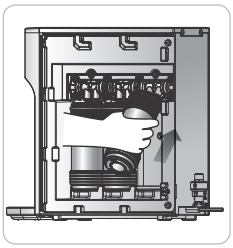
4 Lift up the filter to replace and detach it. (Please be aware that the remaining water may still come out from the filter. This water is coming from the filter, not from any leaks in the product.



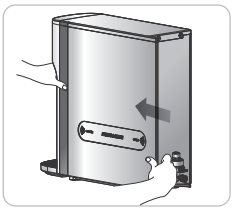
How to replace the Filter (Use CUCKOO's genuine filters only)

5 Connect a new filter by pushing it up as shown in the illustration.

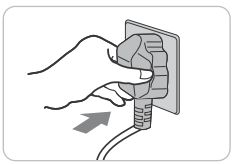
▶ Please make sure that the sticker on the filter faces forward when connecting.



6 Push in the direction until the filter door is completely closed.



7 Wipe your hands dry with a towel and plug the device in.



8 Press the Non-Stop button to drain it completely. Repeat it for ten times.(This is a filter stabilisation process, and water including micro-air-bubbles will come out.) (The indicator on the Control Panel may flash at first, but it will disappear upon dispensing. This is not a malfunction, so go ahead and continue using it.)



9 For the stabilisation of the filter, use the product after about 25 minutes.
(If you Use it before 25 minutes, the sound of the air bubbles inside the internal pipe bursting may be heard.)

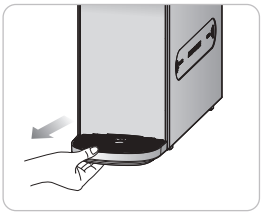


How to Replace the Front Panel

How to Replace the Front Panel, Tray Grille

1 Remove the Tray.

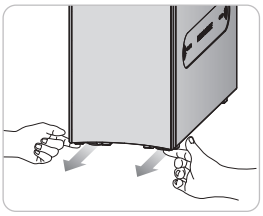
▶ Hold and pull the Tray to separate it from the product.



2 Detaching the front panel.

▶ Insert your fingers at the bottom of the product, then pull the front panel to detach it.

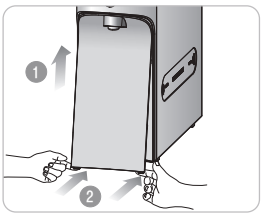




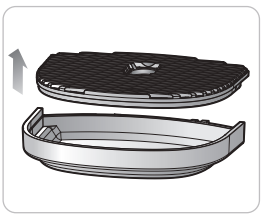
3 Assembling the front panel.

▶ Align the front panel with the faucet part of the front panel, then push the front panel to assemble it.





4 Remove the tray grille from the tray, replace it and reassemble.



5 Push the tray into the product to assemble it.

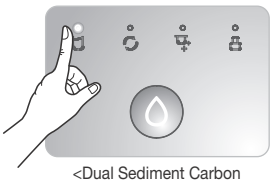


Notification Filter Replacement / Expected Filter Replacement Cycle / Recommendations

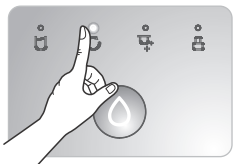
Notification Filter Replacement

This feature calculates the lifetime of each filter to display a notification about filter replacement.

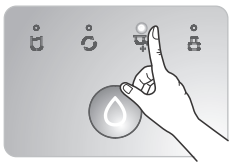
- The lock button LED flashes when each filter is out of life.
- How to check filter usage.
  - When prompted to replace the filter, press the lock button to enter filter usage confirmation mode.
  - If the filter needs to be replaced, the LED on each filter will be lit and the Dispense button LED will flash.
  - As the filter usage increases, the mood light colour changes continuously.(Sky Blue → Purple → Yellow)
- How to reset filter replacement notifications
  - Press Dispense button to reset the expired filter automatically.
  - Resetting the filter life turns off the button lock LED.
- If you have replaced the filter before the filter replacement notification, press the button of the replaced filter for 10 seconds to reset the filter usage.



<Dual Sediment Carbon Composite Filter>



<Natural Plus 2.0 Filter>



<Nano Positive 3.0C Filter>

Expected Filter Replacement Cycle

- The filter replacement cycle is set based on the amount of water filtered at home (10L per day), and the status of water supply may affect the cycle.

Filter Name	Expected Replacement Cycle
Sediment Filter	4 months
Natural Plus Filter	8 months
Nano Positive Plus Filter	12 months

Recommendations

- Filtration Capacity
  It is to identify the life span of built-in contaminants removers such as filters. It is calculated based on removal rate of chloroform, etc.
- Filter Replacement Cycle
  After a close review of filters, this is carefully estimated period during which a filter is expected to display its proper performance. This is determined based on the amount of tap water filtered for drinking (10L per day for four people). Thus the cycle shortens as the amount used goes up.

Please Check Before Asking for Support

▼ If you do not comply with this user manual, the device may not work properly. Please read the following measures accordingly if there is a problem with the product. If there is still a problem, please contact our Customer Service Center.

Problem	Checklist	Recommendation
The water has bad taste and/or odour.	• Was it left idle for a long time? • Do you need to replace the filters?	• Please use it after draining it for about 10 minutes. • Replace the Filter. (Do not use a Non-CUCKOO filter.)
It fails to dispense water.	• Is the water supplied properly? • Have you pressed the Dispense button firmly? • Is the power supplied properly? • Do you need to replace the filters?	• Open the Tap Water Supply Valve. • Check if the water supply tube is folded. • Check if water is cut off. • Press the PUSH button firmly. • Please check if it's plugged in. • Contact Customer Service for filter replacement.
It does not dispense enough water.	• Have you closed the water supply valve? • Do you need to replace the filters?	• Open the water supply valve. • Replace the Filter. (Do not use a Non-CUCKOO filter.) The amount of dispensed water may vary depending on the water pressure.
There is a loud noise coming from the product.	• Please check if it's installed on even ground. • Does it touch any other stuff? • Does it become noisy after dispensing water?	• Install the product on a flat and solid floor. • Make sure it does not touch any other stuff. • It's directly connected to public water supply and ensures the water is maintained at a certain level. The noise is made when the water flows into the filter and it is normal.
Buttons do not work.	• Did you press the Dispense button for 30 seconds or longer?	• A safety feature of the device is that it will block the input of buttons when the Dispense button is pressed for 30 seconds or longer in order to prevent accidental operation. • Take your hand off the Dispense button, and then press it again.
There are floating matters in the dispensed water.	• Is it time to replace the filter?	• Replace the Filter with a genuine CUCKOO Filter.
Water is leaking from the purifier.	• Is your home or the external environment humid? • Is the assembled (connecting) part defective?	• Cold areas of the Water Purifier can generate dew, just like cold water in a cup can appear to "sweat" in humid conditions. • After that, contact our Customer Service Center for a service.
Faucet sterilisation function is not properly working. (CP-AKN011 Series only)	• Is the Sterilising Cup placed tightly in the middle?	• If the Cup is not placed firmly in the middle, Sterilising will fail. • If you do not solve the problem after checking for the above, pull out the plug and call our Customer Service Center.
The buzzer sounds during faucet sterilisation. (CP-AKN011 Series only)	• Is the Sterilising Cup placed tightly in the middle?	• If the Cup is not placed firmly in the middle, Sterilising will fail. If you do not solve the problem after checking the items above, pull out the plug and call our Customer Service Center.
The buzzer sounds during faucet sterilisation. (CP-AKN011 Series only)	• Did you separate the Sterilising Cup during sterilisation?	• When you place the Sterilising Cup back in, the sterilisation process will continue. • When you press the Faucet Sterilisation button, the process terminates after dispensing washing water for 50 seconds.
Sudden water dispensing occurs when the Sterilising Cup is detached during faucet sterilisation? (CP-AKN011 Series only)	• Did you separate the Sterilising Cup during sterilisation?	• When you place the Sterilising Cup back in, the sterilisation process will continue. • When you do not place the Cup back in, the Out Flow and Faucet Sterilisation indicators are lit out simultaneously and sterilisation water is dispensed for 30 seconds. Then the sterilisation process terminates.
Green led on the faucet does not turn on while dispensing the water.	• Did you turn off the Faucet Lighting function?	• Please turn on the Faucet Lighting function. (Please refer the Page 16 of Instruction Manual to see how to turn on the function)

Product Specification

Product Name		Electric Water Purifier		
Model		CP-AKN011W		
Rated Voltage		Single Phase, 220-240V~ / 50Hz		
Power Consumption		20W		
Filtration Method		Nano Positive Filtration System		
Filters		Sediment Filter	Natural Plus Filter	Nano Positive Plus Filter
Climate Classification		T (tropical)		
Installation Area		For indoor use		
Product	*Weight*	4.0 kg		
	Dimension (W×D×H)	135W * 388D * 364H		
Rated Working Pressure		1.5~6.9bar(0.15~0.69MPa)		

※ The information (exterior, design and specifications) provided in this User Manual is subject to change without prior notice to improve the quality of the product.



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