ICE-MAKING WATER PURIFIER

USER MANUAL

CP-SN100EBR



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Dear customers!

Thank you very much for using the CUCKOO WATER PURIFIER.

Please retain this manual (including the Warranty) for future reference.
This manual will be of great help should you have any questions or if the functions do not work properly.

Features & benefits of CUCKOO Water Purifier

Product Benefits

- **3-Stage Filtration System**
  The 3-Stage Filtration system provides clean and healthy water.
- **A sophisticated, multifunctional ice water purifier**
  Provides ice, cold water, hot water, and purified water in one compact and modern design, offering both convenience and style.
- **Pure & Refreshing Ice**
  The stainless steel ice production system by CUCKOO Technology to ensure clean, hygienic bullet ice every time.
- **Ice Storage with UV Sterilization System**
  Advanced UV technology in the ice storage to keep your ice clean, safe, and hygienic for every drink.
- **Healthy Water Purifier**
  You may drink water, which has passed a filter in an instantaneous cooling, heating or purification method, as cold, hot or room temperature water.
- **Efficient Hot Water System**
  By applying the method that allows water to be heated instantly depending on a user's needs, the waste of energy has been minimized.
- **Button Lock & Functional Lock**
  To prevent potential accidents as a result of product misuse by children or the elderly, Button Lock and Functional Lock (hot water, extra hot water) have been added.
- **Water Leak Prevention System**
  Water leakage that may be caused during product usage is detected and prevented to enable safe use of the water purifier.
- **Fixed Quantity Dispensing Function**
  It is convenient to be able to dispense a fixed quantity, either One Cup (about 300cc) or Half Cup (about 150cc), of cold water, hot water, extra hot water and room temperature water.
- **Cooking water valve (Optional)**
  Installation of the cooking valve enables convenient usage of purified water even in the kitchen.

Product warranty is included in the user manual.
Prior to use, make sure to read the "User Manual" and use the product accurately. After reading, store it in a place where someone who uses the product can access at all times.
※ Caution: To use the product without failure for a long time, make sure to read the user manual.

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Warnings for Safe Use

- Please comply with the “Safety Warnings” to ensure safe and proper use of the product and to avoid accidents or dangerous situations.
- The ‘Warnings for Safe Use’ section consists of “Warning” and “Caution” items, which are defined as follows.

Warning
Potentially dangerous situations that can cause serious injuries or death if not avoided.

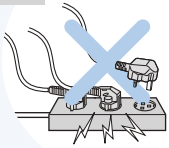
Caution
Potentially dangerous situation that can cause minor injuries if not avoided.

- This symbol indicates a potentially dangerous situation under specific circumstances.
- Please read the details carefully and follow the instructions to avoid dangerous situations.
- This symbol is used to indicate actions that are 'prohibited.
- This symbol is used to indicate 'instructed' actions.

About Power

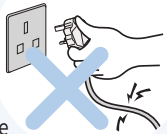
Warning **Prohibited**

Make sure to use it on an outlet exclusively for 220-240V and the current rating of 15A or greater that can be grounded, and do not insert power plugs of several products in a single outlet at the same time.



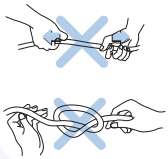
- If you use it with a lot of products, this may cause a fire or an electric shock. Please check the power outlet regularly.
- If it is not properly grounded, this may cause electric shock due to a short circuit.
- If there is a foreign substance or moisture on the Power Plug, wipe it thoroughly before use.

If a Power Cord or a Power Plug is damaged or when the Power Outlet is shaky, stop using the product and contact our Customer Service Center.



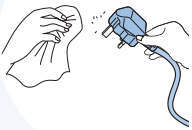
- If the sheath of the power cord is peeled off or severed during use of the product due to negligence, it may cause fire or electric shock. Thus, please frequently check the condition of the power cord, power plug and power outlet.
- To prevent dangerous situations arising from the damage of the power cord or the power plug, please contact the manufacturer, distributor or certified technician (service staff) for replacement of the cord.
- If the supply cord is damaged, it must be replaced by the manufacturer, it's service agent or similarly qualified persons in order to avoid a hazard.
- This may cause electric shock, short circuit, and fire.

Do not bend, tie or pull the Power Cord forcefully.



- This may cause electric shock or fire due to a short circuit.

If there is any moisture, dust, or foreign substances on the Power Plug, remove them with a dry cloth.



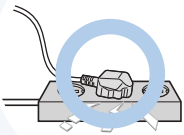
- This may cause electric shock or fire. Please check the Power Plug frequently.

Do not use an attachable multi-power outlet.



- This may cause a fire or electric shock.

If you use a moveable extension cord, use only a single product for an extension cord of 15A of current capacity and ensure that it is properly grounded.

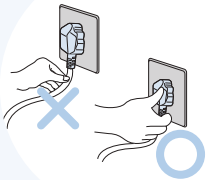


- This may cause a fire or electric shock.

About Power

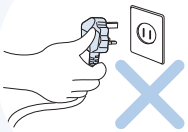
Warning Prohibited

When unplugging the product, make sure to hold the Power Plug, not the Power Cord.



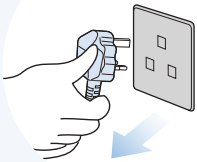
- Applying force to the Power Cord may cause electric shock or fire. Please check the Power Plug and the Power Cord frequently.

Use alternating current voltage of 220~240V only.



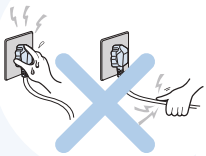
- This may cause electric shock and/or fire.
- The product will not work properly.
- Please check the Power Plug and the Power Cord frequently.

During water leakage or cleaning, make sure to close the Tap Water Supply Valve and pull out the plug.



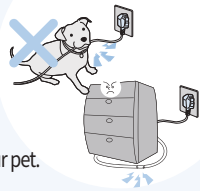
- There is a risk of electric shock or malfunction. Please check the Power Plug and the Power Cord frequently.

When inserting or pulling out the Power Plug to and from the Power Outlet, first remove any moisture on your hands and then put in or pull out the Power Plug.



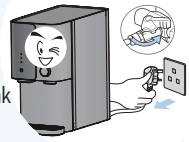
- Pulling out the Power Plug with wet hands can cause electric shock.
- Pulling the power cord by excessive force can damage the Power Cord, causing a short circuit or electric shock. Please check the Power Plug and the Power Cord frequently.

Make sure the Power Cord is not under a heavy object or near sharp objects. Take special caution to ensure that it is not easily damaged by your pet.



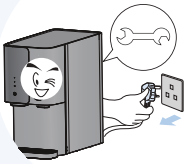
- If you do not do so, this may cause damage to the cord, leading to electric shock or fire. Please check the Power Cord frequently.

Close tap water valve when not using the product for a long time. Close the valve, empty out the refrigerant tank and pull out the power plug.



- Before reuse, fill it with water and then empty it out or run the Immediate Cleansing function.
- Before reuse, refer to the "Checklist Before Use" (Page 16)

Please also unplug the product before inspection, repair or replacement of its parts.



- There is a risk of malfunction or electric shock. Please check the Power Plug and the Power Cord frequently.

If water enters the power supply area, unplug the product and dry it completely before use.



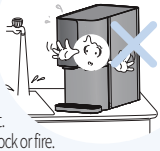
- This may cause electric shock or fire. Please check the Power Plug and the Power Cord frequently.

Warnings for Safe Use

About Installation

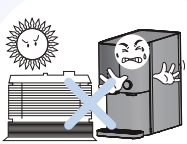
Warning **Prohibited**

Do not install where it may be exposed to moisture, excessive dust, and splashing water.



- Install the product in a clean environment.
- This may cause a malfunction, electric shock or fire.

Do not install the product in a place from which gas may be leaked or where an air conditioner or a heater is located.



- There is a risk of explosion or fire.

This appliance is intended to be used in household and similar applications such as.

- Staff kitchen areas in shops, offices and other working environments.
- Farm houses.
- By clients in hotels, motels and other residential type environments.
- Bed and breakfast type environments.

In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.

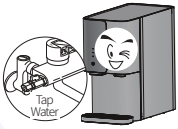
Do not install the product near the bathroom.

Do not install the product on an uneven surface or a slope, or on a pad, cushion, blanket or carpet.



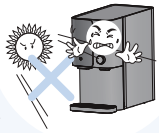
- This may cause malfunction, unwanted noise or injury. Please check the product regularly if it is working properly.
- This may cause product damage and fire.

Always use the water supply for tap water, and install the Tap Water Supply Valve near the Cooling Water Pipe.



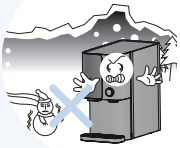
- Do not use water sources other than tap water, such as groundwater.
- Filter change cycles can vary according to the region and capacity of water use.
- Installing it in a hot water pipe may cause damage to the filter and/or product.

Avoid direct sunlight and high temperatures.



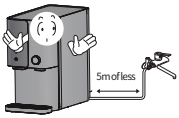
- This may cause color changes or discoloration.
- Please check the Power Cord frequently.

Avoid installing the product outdoors or in a place where the surrounding temperature drops below 5°C.



- This may cause the filter, tubing or any other components to freeze, causing malfunction of the product.
- The temperature of the environment for using the product is 5~40°C.

Make sure that the length of the Tap Water Supply Tube doesn't exceed 5m from the Tap Water Supply Valve.

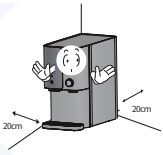


- If you do not do so, it may cause poor performance of the product.

Do not lift the drain hose, which is connected to the product, over the surface where the product is installed, and do not connect it to the water purifier over a distance of 3m or greater.

- The drainage function may not work smoothly.

Secure at least 20cm from walls and install the product on a solid and flat surface.



- If you do not do so, it may cause poor performance of the product.

When connecting the drain hose to the drain, do not lift it more than 30cm above the floor, even if it touches the kitchen floor.

- The drainage function may not work smoothly.

When positioning the appliance, ensure that the power cord is not trapped or damaged.

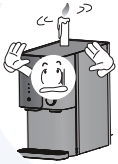
Do not place multiple portable socket outlets or portable power supplies at the rear of the appliance.

During Use

⚠ Warning **Prohibited**

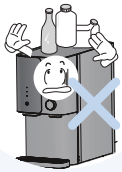
Do not use the product by placing an electric heating appliance such as a microwave, electric oven and toaster on top of it, or inflammable substances such as a candle, gas container and/or lighter on the product.

- There is a risk of fire, electric shock or accidents.



Do not place chemicals, water bottles or small metal materials on top of the product.

- If any of it gets into the product, there is a risk of fire and/or damage to the product.



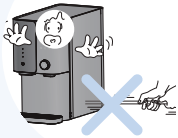
Do not disassemble or remodel the product.

- This may cause fire and/or electric shock.
- Do not allow anyone other than authorised. service providers to disassemble or repair the product.



When moving the product, do not pull the power cord and connection hose or grab the outlet area.

- This may cause damage to the product.



※ Sterilization water is not for drinking. Prevent anyone from drinking the sterilization water.
※ Use sterilization water to clean fruits, vegetables and utensils, which are to be cleaned with a sink faucet.
※ After Sterilization water is dispensed, the water still remains in the sink faucet valve. After using the Sterilization water, let the water (portable faucet) flow for about 3 seconds.

⚠ Warning **Instructions**

If water leaks from inside the product or forms a puddle around it, close the Tap Water Supply Valve, turn off the Product, pull out the power plug and contact our Customer Service Center.

- There is a risk of electric shock.



If you smell burning or see smoke arising from the product, unplug it immediately and close the Tap Water Supply Valve. After that, please contact our Customer Service Center.

- This may cause a fire.



The product should be installed and removed by our service technicians through the Customer Service Center.

Be careful when using high temperature water or hot water.

- Hot water (high-temperature water) may spill so make sure it does not come into contact with the Body. when the elderly or children use the product.)
- After stopping or terminating the dispensing of hot water (high-temperature water), some water may drip from the inside of the outlet so make sure to confirm it before removing your cup.



This device is not made to be used by persons (including children) who are unable to use it safely without supervision or guidance for lacking the bodily, sensory and/or mental capacity or the experience and knowledge.

- Make sure to educate and control children to prevent them from playing with the device.
- This may cause electric shock or injury.



When replacing the filter, close the Tap Water Supply Valve (adapter). (The Tap Water Supply Valve is usually located below the sink water leakage faucet.)

- This may cause a water leakage.



Prevent an air intake hole, air discharge hole, and gaps from being blocked or having foreign substances stuck inside such as a needle, cleaning pin, and metals.

- If you do not do so, this may cause an electric shock or fire.

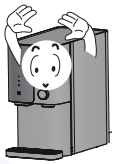
Scrubbing the External Valve with a brush or a dishwashing sponge may damage the plating and, also, cause minerals to build up.

Cautions for Safe Use

Warning **Instructions**

Make sure the Cooling Water Tank Cover inside the product and the Top Cover are completely closed before use.

- It's also to keep foreign material away.



If the product has not been used for a long period of time, perform the Immediate Auto Sterilization function once before use.

- Use the Immediate Sterilization function to be able to easily clean the pipes and refrigerant tank (refer to Page 21).



Do not use water from the purifier for a fishbowl or fish tank.

- The room temperature water may not be suitable for breeding fish. Depending on the circumstances, fish may die.

Must not use Non-CUCKOO Water Purifier filters.

- Use of a non-genuine filter other than a genuine CUCKOO filter may deteriorate the water purification performance, strange taste of the water, leakage and/or damage to the product.

Do not damage the refrigerant circuit.

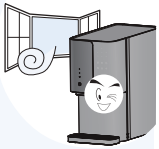
Replace the filters according to the replacement cycle.

- If you do not do so, This may cause poor filter performance or bad odour.
- Regarding the filter replacement cycle, refer to Page 39.



When gas or propane leaks, do not unplug the product. Immediately open the windows for ventilation.

- This may cause a fire or electric shock.



The refrigerant in this product is flammable (isobutane, R-600a).
Be careful not to damage the product during transport and installation.

- A refrigerant leak can cause explosion, fire, or burns.



If you have not used the Sink Faucet for more than a day, it can be polluted.
When reusing the sink faucet, let the water flow for about 1 to 2 minutes before use.

Do not lean the product at a 30-degree angle or more when moving the product.

- This may cause poor performance of the product.

Warning **Prohibited**

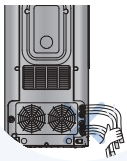
Do not clean the product using benzene or thinner.

- There is a risk of damage to the product.



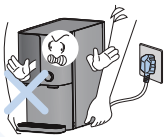
During use of the product, do not pull the hose on the back of the product.

- This may cause damage to the product due to water leakage.



Do not move the product while it is in operation.

- Do not move or shake the product when it's turned on.
  It may cause the connecting tube to be separated, leading to a malfunction of the product and water leakage.



Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.

Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.

Warning Instructions

Do not allow children to touch packing materials such as styrofoam or vinyl.



• This may cause suffocation.

Prevent children from climbing or hanging on the product.



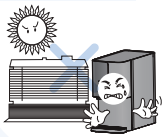
• This may cause the product to fall, leading to injury of the children.

Do not connect anything other than the water supply to the Tap Water Supply Pipe.



• Water other than the tap water (drinking water) may be unsafe.
• It may cause a malfunction or reduce the lifecycle of the product.

Do not install the product in a place such as below.



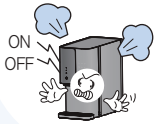
• Outdoors
• A place exposed to direct sunlight
• Near a bathroom
• In front of a cooler or a heater
• On a slope

Do not damage the refrigerant circuit.



• This may cause a malfunction of the product.

Do not repeatedly operate the hot water dispensing and stoppage operations.



• This may cause a malfunction of the product. In particular, it may cause steam.

Do not randomly connect an apparatus to reduce pressure to the Hot Water Apparatus Pipe.

• In particular, it may cause steam.

When discharging ice, the glass cup may break due to an impact or a temperature change so please refrain from using it.

When discharging ice into a cup containing hot water, water may splash, so use caution.

During Use

This product is exclusively for 220-240V only, and make sure to use an outlet exclusively for 220-240V that can be grounded.
When you use an extension cord (such as a multi-power outlet), do not simultaneously connect any other product.
Failure to ground may cause electric shock due to a short circuit.
Be sure to only use the product after grounding.

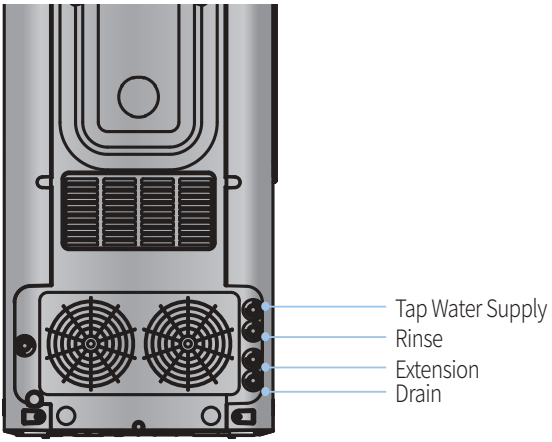
1. In the case of an outlet with a grounding terminal, you can immediately use the power outlet without any extra work.
2. In the case of an outlet without a grounding Terminal. Check if the earth leakage breaker is installed and, if it is not installed, install one and then use the product.
   If there is no earth leakage breaker, it may cause a fire.

Part names

< Front >

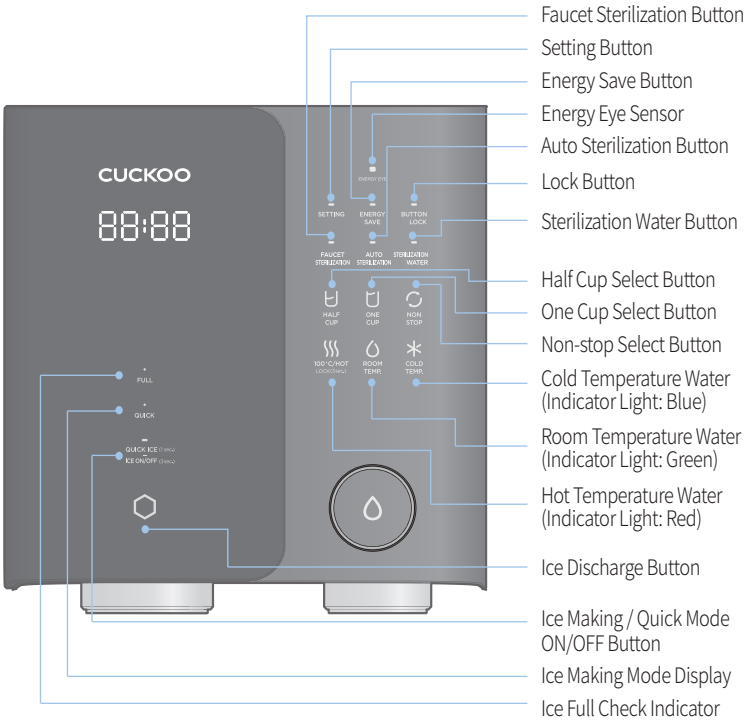


< Back >



Part names

<Details about Display Panel>



Accessories



User Manual



Service Card



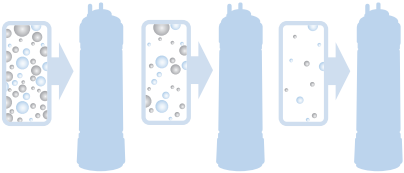
External Valve (Optional)



Sterilization Cup (If it is lost, contact the Customer Service Center to purchase a new one)

Filtration System

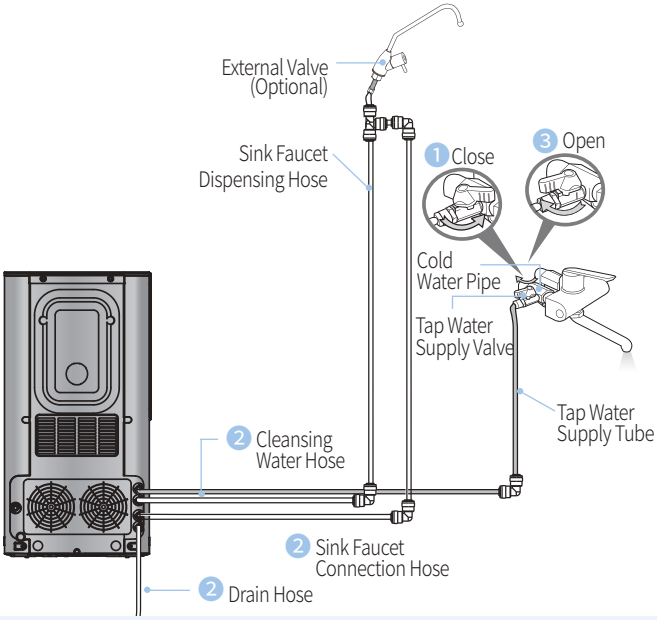
Water Filtration System



LEVEL	Filter Name	Filter Function
Level 1	Sediment Filter	Removes rust sediments and floating matters.
Level 2	Carbon Composite Filter	Help filter out residual chlorine, volatile organic compounds (VOCs), and fine particles
Level 3	Nano Positive Plus Filter	Help filter out minute particles, colon bacillus, bacillus pyocyaneus, staphylococcus aureus and Norovirus

※ Installing a non-genuine filter or using a genuine filter for too long may deterioratet he performance of the filter.

How to Install the Product



1 Install the Tap Water Supply Valve and turn it to CLOSE.
- Please make sure that you use tap water from the water supply. Do not use other water sources, such as groundwater.

2 Connect the Tap Water Supply Hose to the inlet and the Drain Hose to the drain.
- (When installing the sink faucet) Connect the sink faucet connection hose, sink faucet dispensing hose and cleansing water hose to the sink faucet connection area.
- Fix the Drain Hose so that water discharged from the hose does not splash to the around.
- Do not place the Drain Hose above the installation surface or connect it to the water purifier over a distance of 3m or greater.
- When connecting the drain hose to the drain, do not lift it more than 11.18in (30 cm) above the floor, even if it touches the kitchen floor.

3 Turn the Tap Water Supply Valve to OPEN

4 Connect the power.

5 Use the Auto Filter Cleaning function to clean the filter (regarding the Auto Filter Cleaning, refer to Page 30).
- When the product is initially installed (when replacing the filter), the automatic filter cleaning function is performed for 10 to 15 minutes.

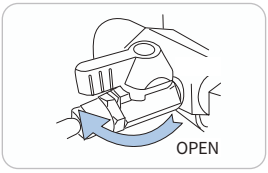
After the installation has completed, please check if water leaks from the tube connecting parts.
•Tap Water Supply Valve (Tube) •Tap Water (Inlet) Hose, Sink Faucet Connection Hose, Drain Hose
•Sink Faucet Dispensing Hose, Cleansing Water Hose. •Filter Connection Tube
※ In order to guarantee the optimum performance of the product, consult with the technician of our company about the detailed method of installation.
※ The water used during the inspection process may remain inside the product. Do not worry as it is not a used product.
※When installing the product, do not reuse the Tap Water Supply Valve and the tubes that were used before.

Checklist Before Use

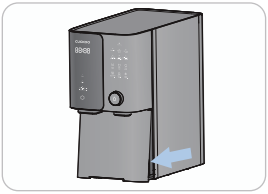
1 Open the Tap Water Supply Valve.

▶ Open the Tap Water Supply Valve, and check if there is water leaking on each connection part.

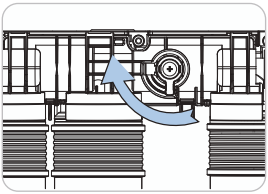
• Tap Water Supply Valves and water (inlet) and drain of the product



2 Detach the filter cover on the front side of the product.

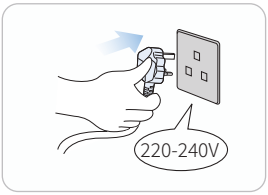


3 Turn the filter lever in the clockwise direction.

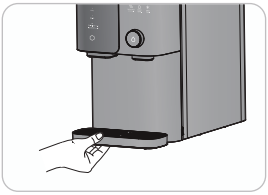


4 Connect the power plug.

▶ This product is exclusively for 220-240V and 60Hz. Make sure to connect it to an exclusive outlet.



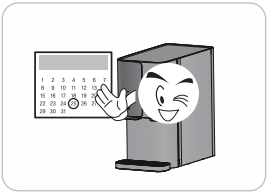
5 Empty the water tray on a regular basis.



6 Replace and manage the filter on a regular basis.

▶ The filter must be cleaned and replaced regularly in order for you to drink clean water at all times.

▶ For the filter replacement cycle, refer to Page 39.



To Set Functions

Glossary of Terms

1 Standby

▶It is the standby mode in which it is possible to discharge cold, room or hot water and also discharge ice. The display lamp on the front lights up depending on the selected feature.

2 User setting mode

▶ A user may set the features by pressing the [SETTING] button for 3 seconds in the Standby mode.

User setting mode	
Level 1	Sterilization kit module usage alarm function
Level 2	One cup dispensing setting function
Level 3	One cup dispensing setting function
Level 4	Voice volume setting function
Level 5	Mood lamp ON / OFF
Level 6	Melody ON / OFF
Level 7	Sterilization cycle setting function
Level 8	Auto filter cleaning function
Level 9	Sterilization setting function
Level 10	Ice increase setting function
Level 11	Voice selection function

3 Fixed-Quantity dispensing

▶After selecting [HALF CUP] and pressing the [DISPENSE] button, about 150cc of water is dispensed.
- The dispensing volume can be adjusted by using the dial.
- Amount of half cup dispensed : 150cc – 250cc – 350cc (Default : 150cc)

▶After selecting [ONE CUP] and pressing the [DISPENSE] button, about 300cc of water is dispensed.
- The dispensing volume can be adjusted by using the dial.
- Amount of one cup dispensed : 300cc – 400cc – 500cc (Default : 300cc)

▶After selecting [NON STOP] and pressing the [DISPENSE] button, cold water, room water and hot water are dispensed continuously.
- After pressing [NON STOP] button, the non-stop dispensing volume can be adjusted by using the dial.
- Hot water: 1000cc – 1500cc – 2000cc (Default : 1000cc)
- Cold/Room water: 1000cc – 1500cc - 2000cc (Default : 1000cc)

4 Manual Dispensing

▶ The water is dispensed while you are pressing the [DISPENSE] button.

▶Press the [DISPENSE] button for three seconds, and the product will be converted to Manual Dispensing status. And the water will be dispensed while you are pressing the [DISPENSE] button.

5 Ice is dispensed while pressing the [ICE DISCHARGE] button.

※ The amount dispensed may vary depending on the usage environment.

How To Set Cold Water Function



1. If the Cold Water Function is turned off, press the [COLD TEMP.] button for 3 seconds to turn the function on.
   - ▶ While the [COLD TEMP.] button is being pressed, the Voice Guide will say “Selecting Cold Water Function.”
   - ▶ Once the Cold Water Function is turned on, “ON” is displayed and the Voice Guide will say “Cold Water Function selected.”
2. If you no longer wish to use cold water while the function is turned on, press the [COLD TEMP.] button for 3 seconds to turn the function off.
   - ▶ While the [COLD TEMP.] button is being pressed, the Voice Guide will say “Cancelling Cold Water Function.”
   - ▶ Once the Cold Water Function is turned off, “OFF” is displayed and the Voice Guide will say “Cold Water Function cancelled.”
   - ▶ If the [COLD TEMP.] button is pressed while the cold water feature is off, the voice guide says, “Press Cold button for 3 seconds to use the cold water function”

※ It is possible to dispense cold water in a stable manner about 1 hour after the Cold Water Function is turned on.
※ The function is set to ON by default.

How To Dispense Cold Water



1. Press the Cold Water Button and select Cold Water.
   - ▶ The Voice Guide will say “Cold Water”
2. How to dispense Fixed Quantity
   - ▶ Select the desired quantity from among the buttons of [HALF CUP], [ONE CUP], and [NON STOP].
   - ▶ The dispensing volume can be adjusted by using the dial [Refer to Page15].
   - ▶ Press the [DISPENSE] button once. Cold water will be dispensed
   - ▶ When the selected quantity of water is dispensed, the water dispensing will end.
   - ▶ If all buttons except the [ICE DISPENSE] button are pressed while dispensing a fixed amount of water, the dispense is terminated.
3. How to Dispense Manually
   - ▶ Press the [DISPENSE] button. Cold water will be dispensed.
   - ▶ If you keep pressing the [DISPENSE] button for two seconds or longer, the product will be changed into the Manual Dispensing status.
   - ▶ The Voice Guide will say “Water dispensing during pressing”
   - ▶ If you stop pressing the [DISPENSE] button during the Manual Dispensing, the water dispensing will end.
4. While cold water is being dispensed, a blue light is turned on at the outlet.

   (When the Mood function is turned OFF, the lamp will not be turned ON.)

How To Use Room Temperature Water



1. Press the [ROOM TEMP.] button and select Room Temperature Water.
   - ▶ The Voice Guide will say "Room Temperature Water."
2. How to dispense Fixed Quantity
   - ▶ Select the desired quantity from among the buttons of [HALF CUP], [ONE CUP], and [NON STOP].
   - ▶ The dispensing volume can be adjusted by using the dial [Refer to Page15].
   - ▶ Press the [DISPENSE] button once. Room temperature water will be dispensed.
   - ▶ When the selected quantity of water is dispensed, the water dispensing will end.
   - ▶ If all buttons except the [ICE DISPENSE] button are pressed while dispensing of a fixed amount of water, the dispense is terminated.
3. How to Dispense Manually
   - ▶ Press the [DISPENSE] button. The room temperature water will be dispensed.
   - ▶ If you keep pressing the [DISPENSE] button for two seconds or longer, the product will be changed into the Manual Dispensing status.
   - ▶ The Voice Guide will say “Water dispensing during pressing”.
   - ▶ If you stop pressing the [DISPENSE] button during the Manual Dispensing, the water dispensing will end.
4. While room temperature water is being dispensed, a green light is turned on at the outlet.
   (When the Mood function is turned OFF, the Lamp will not be turned ON.)

How to Set Child Lock

This function prevents accidental operation by children and protects them from burns. When this function is enabled, the [EXTRA HOT/HOT TEMP.] button is disabled.



1. Press the [EXTRA HOT/HOT TEMP.] button for about 3 seconds in Standby Mode to set the Child Lock.
   - ▶ If the [EXTRA HOT/HOT TEMP.] button is pressed while Child Lock is active, “Loc_” is displayed and the Voice Guide will say “Child lock on”.
   - ▶ If the [EXTRA HOT/HOT TEMP.] button is pressed for about 3 seconds while Child Lock is active, “Un_L” is displayed and the Child Lock will be cancelled.

How to Use High-temperature Water (Extra Hot Water)



1. Press the [EXTRA HOT/HOT TEMP.] button and select High-temperature Water.
   - ▶ The Voice Guide will say "Boiling water".
   - ▶ Select the Extra Hot Water and press the [DISPENSE] button to dispense Extra Hot Water.
   - ▶ When pressing [DISPENSE] button, extra hot water is dispensed.
   - ▶ While dispensing extra hot water, dispensing will stop if any button other than [ICE DISPENSE] button is pressed.
   - ※ When dispensing extra hot water, the sound of boiling water may be heard.
2. When using Extra Hot Water, be careful not to get a burn.
   - ※ Take out cup after confirming that water dispensing is completed.
   - ※ Some water may drip from the inside of the cork after dispensing ends but this is not a malfunction so be careful of potential burns.
   - ※ Be careful during control as repeated use for a long period of time may heat up the outlet.
3. The temperature shown on the product's display panel is the temperature of the section where Extra Hot Water is heated. The temperature may vary depending on the surrounding environment and usage conditions.

How to Use Hot Water Temperature Function (Custom Hot Water)

1. After pressing the [EXTRA HOT/HOT TEMP.] button, the dispensing temperature can be adjusted by using the dial.
   - ※ 40°C ↔ 50°C ↔ 60°C ↔ 70°C ↔ 80°C ↔ 100°C
   - ▶ Select the hot water temperature and press the [DISPENSE] button to dispense hot water at the selected temperature.
   - ▶ While dispensing extra hot water, dispensing will stop if any button other [ICE DISPENSE] button is pressed.
   - ▶ Display shown on the display panel during fixed quantity dispensing
     - 100°C : Display of temperature on the heated section
     - 40°C ~ 80°C : Display of remaining dispensing flow
2. How to Dispense Fixed Quantity
   - ▶ Select the desired quantity from among the buttons of [HALF CUP], [ONE CUP], and [NON STOP].
   - ▶ The dispensing volume can be adjusted by using the dial [Refer to Page15].
   - ▶ Press the [Dispense] button once. After preheating, the hot water will be dispensed.
   - ▶ When the selected quantity of water is dispensed, the water dispensing will end.
   - ▶ While dispensing a fixed quantity, dispensing will stop if any button other than [ICE DISPENSE] button is pressed.
3. How to Dispense Manually
   - ▶ Press the [DISPENSE] button. Hot water will be dispensed.
   - ▶ If you keep pressing the [DISPENSE] button for two seconds or longer, the product will be changed to the Manual Dispensing status.
   - ▶ The Voice Guide will say "Water dispensing during pressing".
   - ▶ If you stop pressing the [DISPENSE] button during the Manual Dispensing, the water dispensing will end.
4. While hot water is being dispensed, a red light is turned on at the outlet.
   (When the Mood function is turned OFF, the lamp will not be turned ON.)
   - ※ There is a risk of burns due to water splashing. Thus, please place the cup near the faucet.

To use the ice-making (ice creation) feature



1. It can be used if the [QUICK ICE] / [ICE ON/OFF] display lamp lights up.
   ※ During the initial activation of the product, it is set in the Standard Ice-making mode.
2. If the [QUICK ICE] / [ICE ON/OFF] display lamp is off, press the [QUICK ICE] / [ICE ON/OFF] button for about 3 seconds.
   ▶ The [QUICK ICE] / [ICE ON/OFF] display lamp lights up to begin ice making (ice creation).
3. If the [QUICK ICE] / [ICE ON/OFF] display lamp is off, press the [QUICK ICE] / [ICE ON/OFF] button for about 3 seconds.
   ▶ The [Ice Making] button indicator turns off and ice making stops.
4. When the [QUICK ICE] / [ICE ON/OFF] display lamp lights up, high-speed ice-making can be used by pressing the [QUICK ICE] / [ICE ON/OFF] button for 1 second.

※ QUICK ICE
Ice is created by reducing the ice-making time by about 30%.
- The size of the ice may differ when using QUICK ICE.
- Frequent changes of the ice-making mode may deteriorate the quality of ice.

To use ice



1. To discharge ice
   ▶ Press the [ICE DISPENSE] button. Ice is discharged.
   ▶ If the finger is removed from the [ICE DISPENSE] button during a discharge, the operation stops.
   ▶ Once ICE MAKING function is selected, ice can be discharged after about 30 minutes.
2. The [FULL] indicator light turns ON/OFF depending on the amount of ice.

※The ice creation time or shape may vary depending on the usage environment (power voltage, source water temperature, air temperature, etc.)
※If ice is left in the dispenser for a long period of time, ice cubes may stick together, making them difficult to dispense.

How to Use Sterilization Water Lock

1. Press the [STERILIZATION WATER] button for about 3 seconds in Standby Mode to set the Sterilization Water Lock.
(Once the function is set, the Sterilization Water button is not entered.)
   - ▶ If the [STERILIZATION WATER] button is pressed in the Sterilization Water Lock state, "Loc_" is displayed and the Voice Guide will say "Locking cleansing water".
   - ▶ If the [STERILIZATION WATER] button is pressed for about 3 seconds during the Sterilization Water Lock, "Un_L" is displayed and the Sterilization Water Lock will be cancelled.



How to Use STERILIZATION Water (when installing a portable faucet)

1. Click the [STERILIZATION WATER] button and select sterilization water.
   - ▶ Once the [STERILIZATION WATER] button is pressed, the [STERILIZATION WATER] button display lamp is turned on
   - ▶ The Voice Guide will say "Sterilization water mode is selected."
   - ▶ Once the sink faucet lever is opened, sterilization water is dispensed.



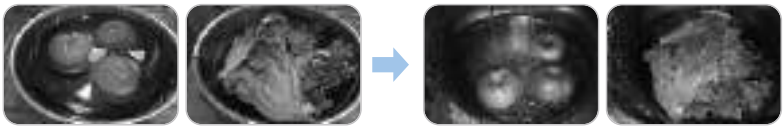
2. How to end the dispensing of sterilization water

※ When press the [STERILIZATION WATER] button.
- ▶ Once the [STERILIZATION WATER] button is pressed, the [STERILIZATION WATER] button display lamp is turned off.
- ▶ The Voice Guide will say "Sterilization water mode cancelled."

※ When closing the sink faucet lever.
- ▶ Close the sink faucet lever.
- ▶ The Voice Guide will say "Start sink faucet line cleaning."
- ▶ After cleansing is complete, the Voice Guide will say "Sink faucet line cleaning completed".

※ How to correctly cleanse fruits and vegetables
- ▶ Remove dirt and other foreign substances prior to cleansing, and immerse in sterilization water for about 5 minutes.
- ▶ After cleansing, wash with sterilization water for over 3 times so that the sterilization water is completely removed.

※ Sterilization water is not for drinking. Prevent anyone from drinking the sterilization water. (CUCKOO sterilization water is being managed within the standard scope of the "Drinking Water Management Act" so do not worry about using it but try to avoid drinking it.)



<Immerse in sterilization water (about 5 min.)> <Wash with sterilization water (over 3 times)>

How to Use Auto Sterilization Reservation Function



1. If the [AUTO STERILIZATION] button display lamp is turned on in Standby Mode, the Auto Sterilization Reservation function is set as Use.

2. While the [AUTO STERILIZATION] button display lamp is turned off, press the [AUTO SERILIZATION] button.
   - ▶ The Voice Guide will say "Auto sterilization set-up completed."
   - ▶ The [AUTO STERILIZATION] Button Display Lamp will be turned ON.

3. To cancel the Auto Sterilization Reservation, press the [AUTO STERILIZATION] button while the function is turned on.
   - ▶ The Voice Guide will say "Auto sterilization reservation cancelled."
   - ▶ The [AUTO STERILIZATION] button display lamp is turned off.

※ While Auto Sterilization is in progress, do not dispense water through the sink faucet.

How To Use the Immediate Auto Sterilization Function

This is the function that begins an Auto Sterilization at a point desired by the user without having to use the Auto Sterilization Reservation.
※ The method and duration of cleansing are identical to Reserved Cleansing.



1. Press the [AUTO STERILIZATION] button for about 3 seconds in Standby Mode.
   - ▶ Once the Immediate Auto Sterilization begins, the Voice Guide will say "Start Auto sterilization."
   - ▶ The [AUTO STERILIZATION] button display lamp is turned on and the progress of cleansing is displayed.

2. To cancel the cleansing operation, press the [AUTO STERILIZATION] button during an Auto Sterilization operation.
   - ▶ The Voice Guide will say "Auto sterilization canceled", and the cleansing cancellation operation proceeds
   - ▶ The Display Panel will show the cleansing cancellation status.
   - ▶ Depending on the situation, it proceeds to follow-up processes such as cleansing water drainage, rinsing and input, and a certain period of time is taken until it reaches the Standby Mode in which intake is possible.

※ While Auto Sterilization is in progress, do not dispense water through the sink faucet.

How to use the Immediate Faucet Sterilization function during cleansing



1. Place the Sterilization Cup.
   - ▶ The voice guide says, “Sterilization Cup detected”
2. Press the [FAUCET STERILIZATION] button for about 3 seconds in Standby Mode.
   - ▶ Once the Immediate Faucet Sterilization begins, the Voice Guide will say “Start Faucet sterilization”
   - ▶ The [STERILIZATION] button display lamp is turned on and the progress of sterilization is displayed.
3. To cancel the sterilization operation, press the [FAUCET STERILIZATION] button during an Sterilization operation.
   - ▶ The Voice Guide will say “Faucet sterilization Cancelled”.
   - ▶ The Display Panel will show the sterilization cancellation status.
   - ▶ While Faucet sterilization is being cancelled, hot water is discharged through the faucet outlet to clean it so do not remove the Sterilization Cup.
   - ※ Remove the Sterilization Cup upon completion of the operation.

※ While Faucet Sterilization is in progress, do not dispense water through the sink faucet.

How to Use Energy Save Function

This is the function that reduces standby power and the brightness of the display lamps to save energy.

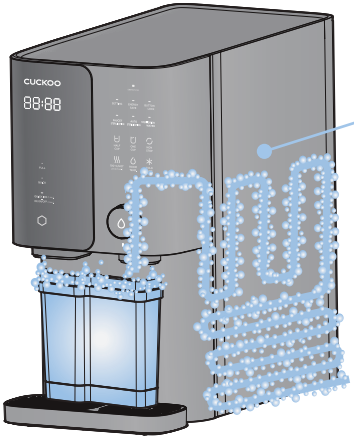


1. While the [ENERGY SAVE] display lamp is turned off, press the [ENERGY SAVE] button.
   - ▶ The [ENERGY SAVE] Display Lamp will be turned ON, and in 2 seconds, all Display Lamps will be turned off.
   - ▶ The Voice Guide will say “Energy-Eye Function Selected”.
   - ▶ In case the night time detection sensor detects darkness for over a specific period of time, the Energy Save function turns off all display lamps other than the [DISPENSE] display lamp.
   - ▶ While the Energy Save function is active, pressing a button will turn the display lamps on. (If no button is pressed for a certain period of time, the display lamps will turn off again.)
2. While the [ENERGY SAVE] display lamp is turned on, press the [ENERGY SAVE] button again to cancel the Energy Save function.
   - ▶ The [ENERGY SAVE] Display Lamp will be turned OFF, and in 2 seconds, all Display Lamps will be turned on.
   - ▶ The Voice Guide will say “Energy-Eye Function Cancelled”.

About the Sterilization feature

◆Sterilize the water channel with electrolytic Sterilization water.

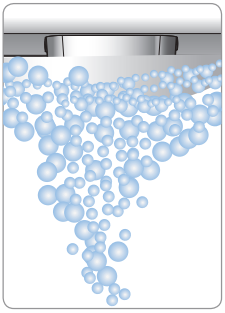
CUCKOO's electrolysis Sterilization technology thoroughly cleans the water flow paths.

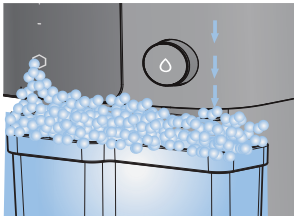


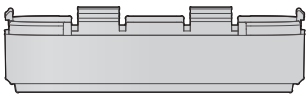
The water purifier cleans itself on a regular basis with (electrolysis) Sterilization Water.
(Operation cycle: 3-10 days)

Use electrolytic cleansing water to clean ice outlet and faucet.

With CUCKOO's electrolysis Sterilization, even the ice outlet through which water is discharged is thoroughly sterilized.
(The ice outlet and faucet can be cleaned separately to ensure better hygiene.)







Separate the ice outlet



Separate the faucet

How To Use the Button Lock function

This function is used to prevent accidental operation by children or during product cleaning. When this function is selected, all button inputs are disabled.



1. If you press the [LOCK] button for three seconds in the Waiting status, the the device will enter the Button Lock state.
   - ▶ If any button is pressed in the Button Lock state, “Loc_” is displayed and the Voice Guide will say “Button is being locked.”
   - ▶ If the [LOCK] button is pressed for 3 seconds during the Button Lock state, “Un_L” is displayed and the Button Lock will be cancelled.

How to set the Sterilization Module Usage Alarm function



1. Press the [SETTING] button for 3 seconds in Standby Mode.
   ▶ The product will enter the User Setting mode.
2. After entering the User Setting mode, use the dial to select the Sterilization Module Usage Alarm Mode (Step 1).
   ▶ The Voice Guide will say "Sterilization kit module usage alarm mode".
3. Press the [SETTING] button to enter the Sterilization Module Usage Alarm Setting Mode.
   ▶ Repeat ON and OFF every time the dial is rotated.
   e.g.) ON → OFF → ON → OFF → ···
4. After selecting the Sterilization Module Usage Alarm ON/OFF, press the [SETTING] button to save it.
   ▶ The Voice Guide will say "Set-up completed".
   ※ When the function is off, the cleaning module usage is not notified.

How to change one cup dispensing volume



1. Press the [SETTING] button for 3 seconds in Standby Mode.
   ▶ The product will enter the User Setting mode.
2. After entering the User Setting mode, use the dial to select the ONE CUP Dispensing Volume Setting Mode (Step 2).
   ▶ The Voice Guide will say "One cup dispensing volume setting mode".
3. Press the [SETTING] button to enter the dispensing volume setting mode.
4. Use the dial to set the desired dispensing volume.
   ▶ Repeat 0(Default), UP and DOWN every time the dial is rotated.



Size	Dispensing Volume		
	DOWN	Default	UP
ONE CUP	about 250cc	about 300cc	about 350cc

5. After selecting a desired dispense volume, press the [SETTING] button to save it.
   ▶ The Voice Guide will say "Set-up completed".

How to change half cup dispensing volume



1. Press the [SETTING] button for 3 seconds in Standby Mode.
   ▶ The product will enter the User Setting mode.
2. After entering the User Setting mode, use the dial to select the Half CUP Dispensing Volume Setting Mode (Step 3).
   ▶ The Voice Guide will say "Half cup dispensing volume setting mode".
3. Press the [SETTING] button to enter the dispensing volume setting mode.
4. Use the dial to set the desired dispensing volume.
   ▶ Repeat 0(Default), UP and DOWN every time the dial is rotated.



Size	Dispensing Volume(cc)		
	DOWN	Default	UP
Half CUP	about 100cc	about 150cc	about 200cc

5. After selecting a desired dispense volume, press the [SETTING] button to save it.
   ▶ The Voice Guide will say "Set-up completed".

How to Change Voice Volume



1. Press the [SETTING] button for 3 seconds in Standby Mode.
   ▶ The product will enter the User Setting mode.
2. After entering the User Setting mode, use the dial to select the Voice Volume Setting Mode (step 4).
   ▶ The Voice Guide will say "Voice volume setting mode".
3. Press the [SETTING] button to enter the Voice Volume Setting Mode.
4. Use the dial to set the Voice volume level.
   ▶ The level changes one by one every time the dial is rotated.
   e.g.) Level 4 → Level 5 → OF_1 → OF_2 → Level 1 → ···
   ▶ In order to set the maximum volume, select the setting value 5.
   ▶ If the Voice Guide is not used, select the setting value OF_2.
   ▶ If both the sound of Button and Voice Guide are not used, select the setting value OF_1.
5. After selecting a desired voice volume, press the [SETTING] button to save it.
   ▶ The Voice Guide will say "Set-up completed".
   ※ The Voice Guide is not available between 0:00AM and 6:00AM, and only the User Setting Mode is provided with Voice Guide.

How To Use the Mood Lamp function



1. Press the [SETTING] button for 3 seconds in Standby Mode.
   ▶ The product will enter the User Setting mode.
2. After entering the User Setting mode, use the dial to select the Mood Lamp Setting Mode (Step 5).
   ▶ The Voice Guide will say "Mood lamp setting mode".
3. Press the [SETTING] button to enter the Mood Lamp Setting Mode.
4. Use the dial to set the desired mood lamp ON/OFF.
   ▶ Repeat ON and OFF every time the dial is rotated.
   e.g.) ON→OFF→ON→OFF→…
5. After selecting Mood Lamp ON/OFF, press the [SETTING] button to save it.
   ▶ The Voice Guide will say "Set-up completed".

How to use the Melody function after using Sterilization water

It is a function to turn ON/OFF the melody when Sterilization is performed after using the sterilization water.



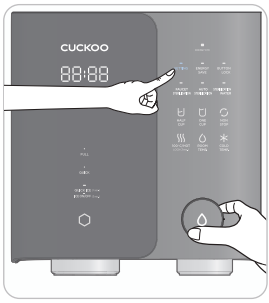
1. Press the [SETTING] button for 3 seconds in Standby Mode.
   ▶ The product will enter the User Setting mode.
2. After entering the User Setting mode, use the dial to select the Melody Function Setting Mode (step 6).
   ▶ The Voice Guide will say "Melody function set-up mode".
3. Press the [SETTING] button to enter the Melody function.
4. Repeat ON and OFF every time the dial is rotated.
   ▶ Repeat ON and OFF every time the dial is rotated.
   e.g.) ON→OFF→ON→OFF→…
5. After selecting Melody ON/OFF, press the [Setting] button to save it.
   ▶ The Voice Guide will say "Set-up completed".

How To Change Auto Sterilization Reservation Cycle



1. Press the [SETTING] button for 3 seconds in Standby Mode.
   ▶ The product will enter the User Setting mode.
2. After entering the User Setting mode, use the dial to select the Auto Sterilization Cycle Setting Mode (step 7).
   ▶ The Voice Guide will say “Sterilization Cycle Setting Mode”.
3. Press the [SETTING] button to enter the Auto Sterilization Cycle Setting Mode.
4. Use the dial to set the Auto Sterilization Reservation Cycle.
   ▶ Every time you dial, repeat 5th, 6th, 7th, 8th, 9th, 10th, 3rd, 4th.
5. Press the [SETTING] button to save Auto Sterilization Reservation Cycle.
   ▶ The Voice Guide will say “Set-up completed”.

How to Use Auto Filter Cleaning Function



1. Press the [SETTING] button for 3 seconds in Standby Mode.
   ▶ The product will enter the User Setting mode.
2. After entering the User Setting mode, use the dial to select the Automatic Filter Flushing Function Mode (step 8).
   ▶ The Voice Guide will say, "Automatic filter flushing function."
3. Press the [SETTING] button.
   ▶ The Voice Guide will say "Start auto filter cleaning", and the filter is automatically cleaned.
   ▶ The progress of Auto filter cleaning is indicated on the display.
   ▶ Once the Auto Filter Cleaning is complete, the Voice Guide will say "Auto filter cleaning completed" and after the READY phrase, it enters the Standby Mode in which dispensing is possible.
4. To cancel the Auto Filter Cleaning function, press the [SETTING] button during the Auto Filter Cleaning.
   ▶ The Voice Guide will say "Auto filter cleaning stopped".
5. When the Voice Guide will say "Please check raw water inlet" during cleaning of the filter, remove the filter cover on the front side of the product and turn the filter lever clockwise.

※ The time it takes for the Auto Filter Cleaning may vary depending on the water pressure of the water source, which takes about 10 to 15 minutes.

How to use the Immediate Faucet Sterilization function when a sterilization cup is detected



1. Press the [SETTING] button for 3 seconds in Standby Mode.
   ▶ The product will enter the User Setting mode.
2. After entering the User Setting mode, use the dial to select the Immediate Sterilization function Mode (Step 9).
   ▶ The Voice Guide will say, "Self-sterilization function set-up mode."
3. Press the [SETTING] button to enter the Immediate Cleansing function when a sterilization cup is detected.
4. Use the dial to set the Immediate Sterilization function ON/OFF.
   ▶ Repeat ON and OFF every time the dial is rotated.
   e.g.) ON→OFF→ON→OFF→…
5. When a cleansing cup is detected, select the Immediate Sterilization function ON/OFF and press the [SETTING] button.
   ▶ The Voice Guide will say "Set-up completed".

※ When the function is turned on, Faucet Sterilization begins immediately after a Sterilization cup is detected.

How to Use Ice Volume Increase Setting Function

It is the function set when there is ice volume shortage.

1. Press the [SETTING] button for 3 seconds in Standby Mode.
   ▶ The product will enter the User Setting mode.



2. After entering the User Setting mode, use the dial to select the Ice Volume Increase Setting Mode (step 10).
   ▶ The Voice Guide will say, "Ice Size Setting Mode".

3. Press the [SETTING] button to enter the Ice Volume Increase Setting Mode.

4. Use the dial to turn on or off the ice volume increase function.
   ▶ Repeat ON and OFF every time the dial is rotated.

e.g.) ON



e.g.)OFF



5. After turning on or off the ice volume increase function, press the [Settings] button.
   ▶ The Voice Guide will say “Set-up completed”.

How To Set Language



1. Press the [SETTING] button for 3 seconds in Standby Mode.
   ▶ The product will enter the User Setting mode.

2. After entering the User Setting mode, use the dial to select the language setting mode. (step 11)
   ▶ The Voice Guide will say "Voice selection mode".

3. Press the [SETTING] button to enter the Language Setting mode.

4. Use the dial to select a language.
   ▶ Every time you dial, the language will change.
   e.g) 1(English) → 2(Mandarin) → 3(Malay)

5. Select the desired language and save it by pressing the [SETTING] button.
   ▶ The Voice Guide will say "Set-up completed."

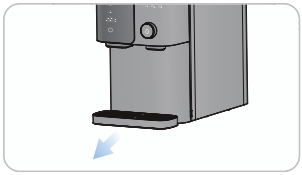
How to clean

How to Clean the Tray

1 Detach the Tray

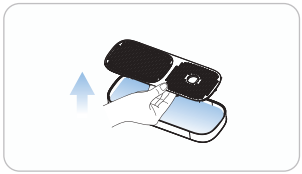
▶ Hold and pull the tray towards the front side of the product to separate it from the product.

※When you pull the tray, If you strongly pull it, the water may pour out.



2 Detach the Tray Grille

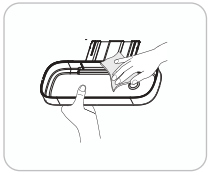
▶ Then detach the Tray Grille from the tray by taking hold of and uplifting the hole at the Grille.



3 Clean the Tray

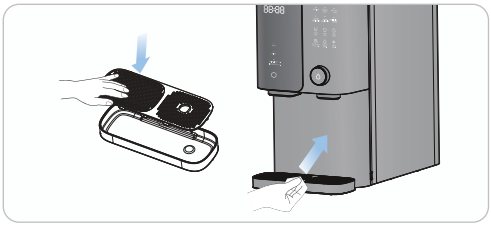
▶ Dispose of the stagnant water, and completely wipe it out with a soft cloth.





4 Assemble the Tray

▶ After cleaning the tray, place it back in reserve order.



How to Clean Main Body

▶ Wipe out with a soft dry cloth.

- Before wiping out, set the Button Lock function to prevent unintended operation during cleaning.
- If the product becomes severely polluted, wipe it out with a slightly damp cloth.

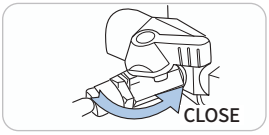
(Do not clean the product with benzene, thinner, or abrasive materials.)



How to clean the ice storage

※ When cleaning the ice storage, close attention is required in the disassembly and assembly process of the product.
(It may cause a leakage and/or product failure.)
When separation cleaning is needed, a safe service may be obtained through CUCKOO's professional service.

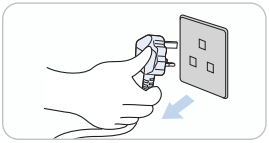
1. Close the source water supply valve.



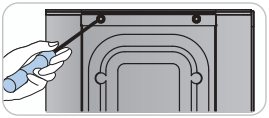
2. Press the [ICE DISCHARGE] button to discharge all of the ice inside the ice tank.



3. Pull the power plug.



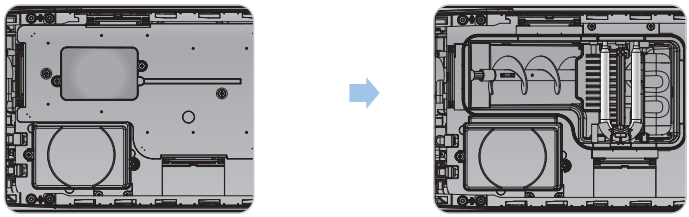
4. Use a screwdriver to loosen the two set screws on the back of the top cover, then push the top cover to remove it.





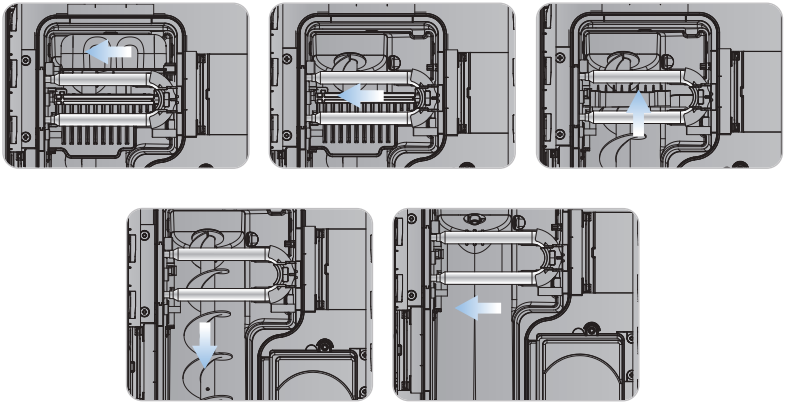
How to clean the ice storage

5 Open the clips securing the ice storage cover (4), then disconnect the lead wires at both locations to remove the cover.



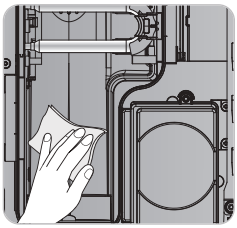
6 Separate the ice creation tank, wave plate, ice guide, ice discharge device and ice storage, and wash them with clean water. Wipe the separated parts with a clean cloth, and then reinstall them.

▶ If parts are separated by force, there is a risk of damage.
Push it in the direction of the arrow to take it out.



How to clean the ice storage

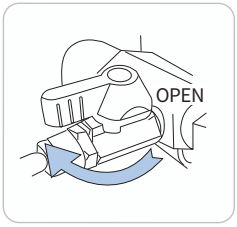
7 Use a brush or a soft cloth to wipe the interior surfaces of the ice storage.



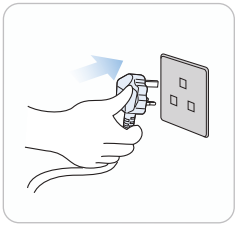
8 After installing the parts, assemble in the reverse order of disassembly

▶ After cleaning the parts, make sure to check if they have been properly installed. (Faulty installation may cause defects.)

9 Open the source water supply valve.

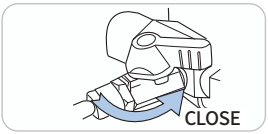


10 Connect the power plug at the back of the product.



How to replace the filter (Use CUCKOO's genuine filters only.)

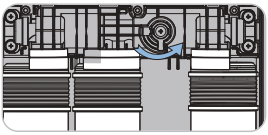
1. Close the source water supply valve.



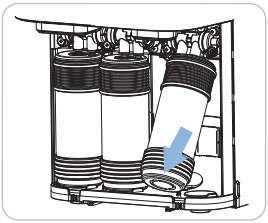
2. Separate the water tray and detach the filter cover in the direction of the arrow.



3. Turn the filter lever in the counterclockwise direction and then detach the filter bracket.
   - ▶ If the filter lever is not turned in the counterclockwise direction, the filter bracket cannot be detached.



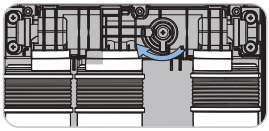
4. Lift the filter and pull it downward to separate it, and then replace the filter.
   - ▶ The order of filters from the left:
     NO.2 Carbon Composite filter and
     NO.1 Sediment filter and
     NO.3 Nano Positive Plus filter



How to replace the filter (Use CUCKOO's genuine filters only.)

5 Install the filter bracket, and turn the filter lever in the clockwise direction.

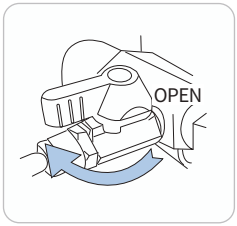
▶ If the filter bracket is not assembled, water cannot be supplied.



6 Assemble the filter cover in the direction of the arrow, and assemble the water tray.



7 Open the source water supply valve.



Expected Filter Replacement Cycle

▶The filter replacement cycle is determined based on usage of 10L per day in a common household, and may be affected by the state of the source water.

Filter Name	Expected Replacement Cycle
Sediment Filter	4 months
Carbon Composite Filer	4 months
Nano Positive Plus Filter	8 months

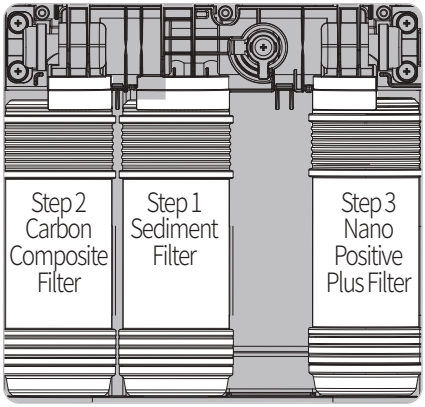
Recommendations

▶Filter Replacement Cycle

Filter replacement cycle refers to a period during which a filter is expected to demonstrate its inherent performance as a result of a thorough review of the filter.

This is based on tap water where the inflow water and daily usage amount is about 10L so, if the amount of usage is greater than this, the replacement cycle may become shortened.

Filter Arrangement



How to Dispose Your CUCKOO Water Purifier

OPTION 1: Send To E-Waste Receiver License by DOE

- **Step 1:** Check on the waste receiver center near your area via ewaste.doe.gov.my
- **Step 2:** Contact the center to check their acceptance to dispose of the product & arrangement details
- **Step 3:** Proceed based on the arrangement.



OPTION 2: Send To E-Waste Collection Centre Approved By DOE

- **Step 1:** Check on the collection center near your area via ewaste.doe.gov.my
- **Step 2:** Contact the collection center to verify the arrangement details.
- **Step 3:** Proceed based on the arrangement



Please check before asking for Support

▼ If you do not comply with this User Manual, the product may not work properly even if there is no malfunction. Please take the following measures accordingly if there is a problem with the product. If there is still a problem, please contact our Customer Service Center.

Problem	Checklist	Recommended Actions
The water has bad taste and/or odour.	• Was the product left idle for a long time?	• Use the [ICE DISCHARGE] button to empty any ice from the ice storage and immediately perform the Auto Sterilization.
	• Do you need to replace the filters?	• Contact Customer Service for filter replacement.
It fails to dispense water.	• Is the power cord connected? • Is the source being supplied properly?	• Connect the power cord. • Open the source water supply valve. • Make sure to check if the water supply hose is not bent. • Check if the water is not shut off.
	• Was the [DISPENSE] button pressed correctly?	• Press the [DISPENSE] button correctly.
	• Is there any stagnant water below the product?	• Close the source water valve, pull the power plug and contact the consumer center .
	• Is it time to replace the filter?	• Request the consumer center for a filter replacement.
It fails to dispense cold water.	• Is the ice-making feature turned on?	• Turn on the ice-making feature.
	• Did you press the [ICE DISCHARGE] button properly?	• Press the [ICE DISCHARGE] button properly.
	• Has a great amount of cold water been drawn?	• When a great amount of cold water is drawn, re-cooling time is needed. • When a great amount of cold water is drawn, ice-making is delayed.
	• Has the water supply valve been closed?	• Check the water supply valve.
	• Is ventilation OK in the back of the product?	• Check if the radiator panel on the back of the product is blocked and remove any obstacles. • Move it to a well-ventilated place to install it. (When moving the product for re-installation, contact the consumer center.)
Buttons are not pressed.	• Are buttons in a locked state?	• Deactivate the Button Lock. (Use a thumb to increase the area in contact with the button)

▼ If you do not comply with this User Manual, the product may not work properly even if there is no malfunction. Please take the following measures accordingly if there is a problem with the product. If there is still a problem, please contact our Customer Service Center.

Problem	Checklist	Recommended Actions
The hot water is lukewarm	• Is it the first cup of hot water?	• When you first operate the instantaneous Hot Water function, the temperature of the first cup may be low. • Check if the temperature of the hot water is normal for the second cup.
It does not dispense enough water.	• Have you closed the Tap Water Supply Valve?	• Open the Tap Water Supply Valve.
	• Do you need to replace the filters?	• Replace the Filter with a genuine CUCKOO Filter.
There is a loud noise coming from the product.	• Please check if it's installed on firm, even ground.	• Install the product on a flat and solid surface.
	• Does it touch any other objects?	• Make sure it does not touch any other objects.
	• Is the Tray assembled properly?	• If the Tray is not properly mounted, an abnormal noise can be made. Check the state of assembly of the Tray.
	• Is the ice-making feature in operation?	• During an ice-making operation, a rattling sound, water-flowing sound, etc, may be generated. The times at which the sounds are generated may vary depending on how frequently the product is used.
There are floating matters in the dispensed water.	• Do you need to replace the filters?	• Replace the Filter. (Do not use a Non-CUCKOO filter.) • Use the [ICE DISPENSE] button to empty any ice from the ice storage and immediately perform the Auto Sterilization.
Water is leaking from the purifier.	• Is the assembled (connecting) part defective?	• Close the Tap Water Supply Valve and unplug the product. After that, contact our Customer Service Center for service.
	• Is your home or the external environment humid?	• Dew condensation may occur when a cold surface of the water purifier comes into contact with moisture, which is the same as if a water droplet forms on a water cup.

Product Specifications

Product Name		**CUCKOO GRANITE Ice-Making Water Purifier**		
Model Name		CP-SN100EBR		
Rated Voltage		Single-phase AC 220-240V/50HZ		
Power Consumption		Cold : 0.8A / Hot : 2400W / ICE : 150W / TOTAL : 2550W		
Filtration		Nano Positive Filtration System		
Filter	Type	Sediment Filter	Carbon Composite Filter	Nano Positive Plus Filter
Capacity	Room	Direct water		
	Cold	Direct water		
	Hot	Direct water		
	Ice	About 0.7kg		
Refrigerant type		R-600a		
Climate Class		T (Temperate Climate)		
Product	Weight	About 21.9kg		
	Size (WxDxH)	260mm(W)×527mm(D)×506mm(H)		
Pressure of source water used	Less than 0.049MPa (0.49bar)	No installation Allowable		
	0.049MPa – 0.196MPa (0.49bar – 1.96bar)	Allowed to install (Unable to install cooking water valve)		
	Greater than 0.196MPa(1.96bar)	Proper water pressure (Smooth use of cooking water valve)		
Used Environment Temperature		5~40°C (41°F - 104°F)		
Used Tap water Temperature		5~35°C (41°F - 95°F)		

※ Specifications and other details may be subject to change without prior notice for product improvement.
※ The marked ice capacity corresponds to the amount of ice evenly filled up to the detection sensor inside the ice tank, and the actual ice capacity may vary depending on the usage environment and the way ice is filled inside the tank.
※ Manufacturer: CUCKOO Homesys Co., Ltd.



MEMO

CUCKOO

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